



AP AUTOMOTIVE SERVICES PTE LTD
ROC / GST Reg No: 202022890H
BLOCK 9006 TAMPINES STREET 93
#01-202 SINGAPORE 528840
TEL: 6784 4465 / 6970 4786
FAX: 6787 4886 / 6970 4790

Letter Of Demand

Date : **01.04.2022**

Ref No.: **SBR 8144Y**

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Thru : **LKK AUTO CONSULTANTS PTE LTD**

Attention: Motor-Claims Dept

Dear Officer-in-Charge

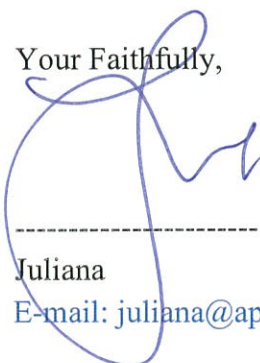
Case: Accident Involving vehicle GBF 3015H & SBR 8144Y on 17.05.2021

With reference to above case.

Please find attached copies;

Invoice Reference APIV22-000075	S\$ 14,980.00
Loss of Rental (14 days x S\$70.00)	S\$ 980.00 (with GST)
Authorization Letter	
Towing Charges	S\$ 70.00
LTA Search Fee	S\$ 7.45
Total Cost	S\$ 16,037.45

Your Faithfully,



Juliana
E-mail: juliana@apautomotive.services



AUTHORISATION & INDEMNITY LETTER

I/We LI-TEC MANUFACTURING PTE LTD NRIC No. / UEN
No. 199402369H (the third party claimant), having address at
BLK 601 CLEMENT WEST STREET J# 06-03 and the owner of
6BF3015H (Vehicle) hereby to authorize **AP AUTOMOTIVE SERVICES PTE LTD** to repair the damage to my
vehicle in a reasonable time that was pursuant to the accident which occurred (date) 17/5/21 along
Junction of Bukit Batok East Ave 2 & Bukit Batok East Ave 1 involving vehicle/s
SBR814Y.

☐ We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. 6BF3015H hereby instruct & authorize **AP AUTOMOTIVE SERVICES PTE LTD** to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/or sign any documents/discharge voucher / agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or to lodge an own damage claim (only for Comprehensive cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.

LI-TEC MANUFACTURING PTE LTD

20.05.2021

Owner Signature /Company Stamp/ Date



20.05.2021

Witness Signature / Name / Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, **AP AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$16,000.00** (Global Sum) for vehicle no. **GBF 3015H** that was damaged pursuant to the accident which occurred on **17/05/2021** (date) along **JUNCTION OF BUKIT BATOK EAST AVENUE 6** (location) involving vehicle no/s **SBR 8144Y**.

This is pursuant to the inspection conducted on **20/05/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LI-TEC MANUFACTURING PTE LTD** (the third party claimant") of vehicle no. **GBF 3015H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBF 3015H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of July (month) 2022 (year)



MTH

Signed by appointed surveyor



[Signature]
Signed by "the workshop" (with chop)



TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD
Attention: MOTOR CLAIM DEPARTMENT
78 SHENTON WAY
#07-16 AIG BUILDING 079120
SINGAPORE

Invoice Date
1 Apr 2022

Invoice Number
APIV22-000075

Reference
GBF3015H

GST Registration no.
202022890H

AP Automotive Services
Pte Ltd
Headquarter / Finance
Department
9006 Tampines Street 93,
#01-202 Tampines
Industrial Park A
(65) 6784 4465
<http://www.apautosg.com>

Description	Quantity	Unit Price	Amount SGD
LUMP SUM REPAIR	1.00	14,000.00	14,000.00
		Subtotal	14,000.00
		TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	980.00
		TOTAL SGD	14,980.00

Due Date: 1 Jul 2022

This is a computer-generated document. No signature is required.

Payment Instructions:

Cheque: -

All cheques should be crossed and made payable to AP AUTOMOTIVE SERVICES PTE LTD.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER on the reverse side.

Corporate PayNow: -

Payments can also be made via PayNow. Corporate PayNow to UEN 202022890H for payment.

Kindly indicate TAX INVOICE NO. and / or VEHICLE REGISTRATION NUMBER under "Bill Reference Number" field before payment authorisation.

Thank you for the business! No receipt will be issued, unless requested.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 May 2021 / 16:30:23

Receipt Date/Time : 17 May 2021 / 16:30:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210517-002801

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SBR8144Y				
As at 17 May 2021/08:31:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SBR8144Y			
	Enquiry Fee	7.00	0.49	7.49
	20210517162941483597			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20210517162949185	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



24 HOUR RECOVERY SERVICES

Co.Reg No: 53333929D

24 HRS HOTLINE: 8455 5669 Fax: 6741 1981

8 Kaki Bukit Road 2 #02-04 Ruby Warehouse Complex Singapore 417841

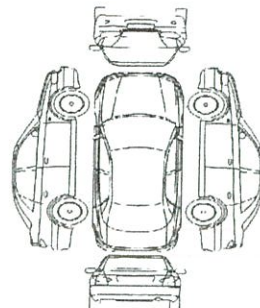
Email: 24hoursrecovery@gmail.com

No. 28467

Date : 17/5/21



M/S : Cash
Vehicle No : G13F 3015 H Model : N/cab
From : Bt Batok Ave Call Time :
To : 0404 Layang Way Time Arrival :
Remarks : Arrival Workshop :



- | | | | |
|--|---|---|-------------------------------------|
| <input type="checkbox"/> Change Tyres / Patch Tyre | <input checked="" type="checkbox"/> Accident | <input type="checkbox"/> Use Car Carrier | <input type="checkbox"/> Loaded |
| <input type="checkbox"/> Basement / Multi Carpark | <input type="checkbox"/> Low Body Kit / Low Spoiler | <input type="checkbox"/> Open Door | <input type="checkbox"/> Jump Start |
| <input type="checkbox"/> Using King Dolley | <input type="checkbox"/> Dismantle Brake / Shaft | <input type="checkbox"/> Crane Up / Winch Out | |

AMOUNT S\$ 701

Received By

[Signature]
for 24 hour Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

ACCIDENT INVOLVING SBR 8144Y(AIG) / GBF 3015H/ JQE 2840 AT/ALONG BT BATOK EAST AVE 2 ON 17/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 28/5/2021 3:08 PM

To: AU_RAY@CAT.COM <AU_RAY@CAT.COM>

28 May 2021

Mr Au Kim Leung

[By Email Only]

Driver: Ms Tan Xiang Ling

Dear Sirs/Mdm,

You Ref: SBR8144Y

Our Ref: CC4/AIG21005944/T1pa3

ACCIDENT INVOLVING SBR 8144Y(AIG) / GBF 3015H/ JQE 2840 AT/ALONG BT BATOK EAST AVE 2 ON 17/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBF3015H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was making a right turn and collided with third party who was driving straight on the opposite direction with traffic light in his favour. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 May 2021 22:06	Clm Dtl Modified	Claimant's Name: -> LI-TEC MANUFACTURING PTE LTD.	[A] HOW MEI KWAN
2	18 May 2021 22:06	Clm Veh Model Changed	(205033) NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5 (A).	[A] HOW MEI KWAN
3	18 May 2021 22:06	Clm Created	Reg No: GBF3015H. Acct Date: 2021/05/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	[A] HOW MEI KWAN
4	18 May 2021 22:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 May 2021 22:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/28	[A] HOW MEI KWAN
6	18 May 2021 22:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 May 2021 22:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	18 May 2021 22:10	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	18 May 2021 22:10	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
10	19 May 2021 12:25	Clm Registration Modified	Rep:1137->206576.	[A] HOW MEI KWAN
11	24 May 2021 21:26	Adj Adjuster Assigned	XING GUO QIANG -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
12	04 Jun 2021 11:06	Video Downloaded	Downloaded GBF3015H vs SBR8144Y(Video from Independent Car)	[I] Chew, Mavis
13	07 Jun 2021 13:42	Video Downloaded	Downloaded GBF3015H vs SBR8144Y(Video from Independent Car)	[I] Chan, Yoke Shi
14	07 Jun 2021 13:44	Video Downloaded	Downloaded GBF3015H vs SBR8144Y(Video from Independent Car)	[I] Chan, Yoke Shi
15	07 Jun 2021 15:42	Video Downloaded	Downloaded GBF3015H vs SBR8144Y(Video from Independent Car)	[I] Dally Amri, Mimi Zarina
16	11 Jan 2022 10:39	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	11 Jan 2022 10:39	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	11 Jan 2022 10:39	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/30.	[A] JOANNE LEE KHANG MIN
19	11 Jan 2022 10:39	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	09 Feb 2022 17:27	Adj Mandate Request	Cur.Reg:20367.45:Liability: 100%[B35c(i)] *Quantum: (a)CORw/GST: \$17,120.00 + (b)LOU(27days x \$120.00): \$3,240.00 + (c)Search fee: \$7.45 = Total: \$20,367.45 MV:\$43K(est) - LTA Rebate:\$26,339(e st) = NV:\$16,661.00 *20recommendation repair days + 1PH	[A] CHEW HSIAO TONG
21	02 Mar 2022 09:07	Video Downloaded	Downloaded GBF3015H vs SBR8144Y(Video from Independent Car)	[I] Lee, Ming-Yao
22	02 Mar 2022 09:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/28. Mandate Remarks: To proceed with LOU up to 24 days. Also, kindly confirm relationship of driver with insured.	[I] Lee, Ming-Yao
23	02 Mar 2022 09:14	Adj Mandate Set	Approved:20000.00:To proceed with LOU up to 24 days. Also, kindly confirm relationship of driver with insured.	[I] Lee, Ming-Yao
24	08 Jun 2022 15:58	Adj Mandate Request	Cur.Reg:20000.00:OID is OI's daughter-in-law. Pls advise if we can proceed DS.	[A] CHEW HSIAO TONG
25	29 Jun 2022 14:01	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/28. Mandate Remarks: To proceed with LOU up to 24 days.	[I] Lee, Ming-Yao
26	29 Jun 2022 14:01	Adj Mandate Set	Approved:20000.00:To proceed with LOU up to 24 days.	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY
[08/06/2022 15:46] CHEW HSIAO TONG: Called OI Mr Au(-92989092). OID is his daughter-in-law. Confirm accident. OID is his daughter-in-law and authorised by him to driver the car. Will let insurer to SAB.
[08/06/2022 15:46] CHEW HSIAO TONG: Called OID, HP OFF
[06/06/2022 14:13] CHEW HSIAO TONG: Called OI Mr Au(-92989092). No answer.
[06/06/2022 14:13] CHEW HSIAO TONG: Called OID, 97566066. Not available.
[09/02/2022 17:27] CHEW HSIAO TONG: MV:\$43K(est) - LTA Rebate:\$26,339(est) = NV:\$16,661.00

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2695493	19 May 2021 11:35:21	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF3015H	SBR8144Y	11.00
2697485	27 May 2021 17:24:42	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBF3015H	CHEW HSIAO TONG	xx.xx
2756447	11 Jan 2022 10:39:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF3015H	SBR8144Y	11.00