

Our Ref: CT0521/SH 9597T/CK(st)
Date: 13.07.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Dear Sir/Madam

Company Registration No: 199506048W

ACCIDENT ON 14.05.2021 INVOLVING SH 9597T & YP 3039P ALONG PENJURU ROAD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 9597T, which was involved in the captioned accident with your insured vehicle No YP 3039P.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,156.50
2. Loss of Rental	7 days x S\$ 125.40	S\$	877.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,601.79**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SH9597T , YP3039P** **ON 14-May-21 08:27**
ALONG **PENJURU RD**

I / We **GOH IT PENG** (Hirer) NRIC No.: **SXXXX379G**

and/or **LOW HOCK SIAH** (Relief) NRIC No.: **SXXXX799C**

Taxi Number **SH9597T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made In favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **14-May-2021**

Name of Hirer **GOH IT PENG**

Hirer NRIC **SXXXX379G**

Signature :



Address **10A BOON TIONG ROAD #40-517**
160010

Contact No. **96345901**

Name of Relief **LOW HOCK SIAH**

Relief NRIC **SXXXX799C**

Signature :



Address **2C BOON TIONG ROAD #24-11**
166002

Contact No. **92268691**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNA00049832100 Claim No : SNM21D202950/C02/YP3039P/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,000.00**
Singapore Dollars Two Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH9597T
Insured Vehicle No. : YP3039P

Date of Loss : 14/05/2021
Place of Accident : PENJURU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SKYLINK VEHICLE RENTAL PTE LTD
Driver Name : MUHAMMAD NAJMI BIN MOHD SRIP

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,000.00
	=====
TOTAL	S\$ 2,000.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 28.3.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012
CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE 079909
CONTACT NO: 62222366

VEHICLE NO NO/DATE
SH 9597T 91573119 28.06.2021
MAKE JOB NO.
TOYOTA 305468754
MODEL ODOMETER READING
PRIUS HYBRID(G4)
DATE OF REG
10.08.2017
CHASSIS CODE JOB TYPE
JTDKB3FU303563136

Description : 3P 14.05.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,950.00
Add GST @ 7.000 %		206.50
Total Invoice amount		3,156.50

Issued by : KATHERINETAN 28.06.2021 10:41:48
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL NECESSARY PRECAUTIONS, THE COMPANY DOES NOT ACCEPT ANY LIABILITY FOR DAMAGE TO OR LOSS OF OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE DRIVER OR PASSENGERS OR TO ANY OTHER PERSONS OR PROPERTY. THE CUSTOMER'S RESPONSIBILITY FOR THE CARE AND PROTECTION OF THE VEHICLE AND ITS CONTENTS IS THE CUSTOMER'S OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND REPORT ANY DAMAGE TO THE COMPANY IN WRITING TO THE COMPANY'S APPROPRIATE WORKSHOP IMMEDIATELY UPON DELIVERY OF THE VEHICLE TO THE COMPANY IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON THE BALANCE DUE TO THE COMPANY BY THE CUSTOMER WITHIN THE PERIOD OF DEFECT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT OF THE VEHICLE AND REPORT ANY DAMAGE TO THE COMPANY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY ACCEPTS LIABILITY FOR THE DAMAGE, THE INVOICE SHALL BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Please kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21050215

Date: 11 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/05/2021 @ 08:27 hrs
ALONG PENJURU RD
INVOLVING YP3039P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9597T** (the "Taxi"). The Taxi was hired to **GOH IT PENG IC NO SXXXX379G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SA 95877

NO	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
0	255	1810	0550	14/5	Accident		255	0905	
57	79	740	1200	20/5	Repair	LV	79		1200
15	127	1330	1748						
16	201	1810	0550						
21	94	735	1140						
21	110	1030	1703						
21	310	1810	0850						

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	14 May 2021 / 12:45:06	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YP3039P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210514124506201646

Search Date / Time: 14 May 2021 08:27:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SN 98977

ACCIDENT INVOLVING YP 3039P & SH 9597T ALONG/AT 16 PENJURU ROAD ON 14/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 7/23/2021 11:46 AM

To: CHARLES@SKYLINKAUTO.COM.SG <CHARLES@SKYLINKAUTO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref : **CC6/CTI20010746/Ura3**

SKYLINK VEHICLE RENTAL PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YP 3039P & SH 9597T ALONG/AT 16 PENJURU ROAD ON 14/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 9597T against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

We shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 March 2022 10:48 AM
To: Alfred Toh
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: RE: SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$2,000.00(all-in) with third party.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 22 February 2022 10:48 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

LKK REF - CC3/CTI21005943/Grs3

CTI REF – SNM21D202950/C02/YP3039P/TOHHS

Dear Sirs

Please proceed to offer 50% liability basis, quantum up to \$2,024.24 (all in).

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 14 February 2022 2:55 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 3039P (CTI) AND SH 9597T (TP) ON 14/05/2021

We refer to the above matter.

BOLA 14A APPLIES.

We seek your approval to offer repairer “COMFORTDELGRO ENGINEERING PTE LTD” at **\$2,024.24 (all-in)**.

-
The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,076.76	\$ 3,156.50 (\$2,950.00 + 7% GST)
2. Loss of Rental (7 days x \$125.40)	\$ 877.80	\$ 627.00 (5 days x \$125.40)
3. Loss of Rental (7 days x \$80.00)	\$ 560.00	\$ 250.00 (5 days x \$50.00)
@50%	NA	\$ 2,016.75
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49

Surveyor recommended 3 days for repair + 2 PRS =5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 11 June 2021 10:55 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sir / Madam,

As attached.

Please req for the video evidence from taxi for review.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, May 24, 2021 3:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9597T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd