

Our Ref: CT0521/SH 9597T/CK(st)  
Date: 13.07.2021

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 14.05.2021 INVOLVING SH 9597T & YP 3039P ALONG PENJURU ROAD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 9597T, which was involved in the captioned accident with your insured vehicle No YP 3039P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,156.50
2. Loss of Rental	7 days x S\$ 125.40	S\$	877.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 4,601.79**

A copy each of the following supporting documents marked [X] is enclosed:

- |                                                                                                 |                                                                                       |
|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> [X] Original Repair Bill                                    | <input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> [X] GIA/Police Report(s)                                    | <input checked="" type="checkbox"/> [X] Rental Rate Letter                            |
| <input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)                                  | <input checked="" type="checkbox"/> [X] Downtime/Mileage Record                       |
| <input type="checkbox"/> [ ] Survey Report / Bill                                               | <input type="checkbox"/> [ ] Witness Statement / Accident Scene Photo(s)              |
| <input type="checkbox"/> [ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |                                                                                       |
| <input type="checkbox"/> [ ] Tow Chit / PIR / Hirer's IRAS / Others :                           |                                                                                       |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SH9597T , YP3039P ON 14-May-21 08:27**  
**ALONG PENJURU RD**

I / We **GOH IT PENG** (Hirer) NRIC No.: **SXXXX379G**

and/or **LOW HOCK SIAH** (Relief) NRIC No.: **SXXXX799C**

Taxi Number **SH9597T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **14-May-2021**

Name of Hirer **GOH IT PENG**

Hirer NRIC **SXXXX379G**

Signature :



Address **10A BOON TIONG ROAD #40-517**  
**160010**

Contact No. **96345901**

Name of Relief **LOW HOCK SIAH**

Relief NRIC **SXXXX799C**

Signature :



Address **2C BOON TIONG ROAD #24-11**  
**166002**

Contact No. **92268691**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNA00049832100      Claim No : SNM21D202950/C02/YP3039P/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,000.00**  
Singapore Dollars Two Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH9597T  
Insured Vehicle No. : YP3039P

Date of Loss : 14/05/2021  
Place of Accident : PENJURU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SKYLINK VEHICLE RENTAL PTE LTD  
Driver Name : MUHAMMAD NAJMI BIN MOHD SRIP

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum		S\$ 2,000.00
		=====
TOTAL . . . . .		S\$ 2,000.00
		=====

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Claimant Name : Comfort Transportation Pte Ltd      NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_      Date : 28.3.2022

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**



Our Ref: CT21050215

Date: 11 June 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                    14/05/2021 @ 08:27 hrs  
ALONG                            PENJURU RD  
INVOLVING                    YP3039P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9597T** (the "Taxi"). The Taxi was hired to **GOH IT PENG IC NO SXXXX379G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

JG	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
0	255	1810	0550	14/5	Accident		255	0905	
57	79	740	1200	20/5	Repair	LV	79		1200
15	127	1330	1748						
16	201	1810	0550						
21	94	735	1140						
21	110	1430	1743						
21	310	1810	0550						

SH 95877

*[Signature]*

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	14 May 2021 / 12:45:06	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YP3039P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210514124506201646

Search Date / Time: 14 May 2021 08:27:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SN 98977

**ACCIDENT INVOLVING YP 3039P & SH 9597T ALONG/AT 16 PENJURU ROAD ON 14/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 7/23/2021 11:46 AM

To: CHARLES@SKYLINKAUTO.COM.SG <CHARLES@SKYLINKAUTO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref : **CC6/CTI20010746/Ura3**

**SKYLINK VEHICLE RENTAL PTE LTD- BY EMAIL ONLY  
[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 3039P & SH 9597T ALONG/AT 16 PENJURU ROAD ON 14/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 9597T against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

We shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 25 March 2022 10:48 AM  
**To:** Alfred Toh  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** RE: SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$2,000.00(all-in) with third party.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Tuesday, 22 February 2022 10:48 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

**LKK REF - CC3/CTI21005943/Grs3**

**CTI REF – SNM21D202950/C02/YP3039P/TOHHS**

Dear Sirs

Please proceed to offer 50% liability basis, quantum up to \$2,024.24 (all in).

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Monday, 14 February 2022 2:55 pm  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP 3039P (CTI) AND SH 9597T (TP) ON 14/05/2021**

We refer to the above matter.

BOLA 14A APPLIES.

We seek your approval to offer repairer “COMFORTDELGRO ENGINEERING PTE LTD” at **\$2,024.24 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,076.76	\$ 3,156.50 (\$2,950.00 + 7% GST)
2. Loss of Rental (7 days x \$125.40)	\$ 877.80	\$ 627.00 (5 days x \$125.40)
3. Loss of Rental (7 days x \$80.00)	\$ 560.00	\$ 250.00 (5 days x \$50.00)
@50%	NA	<b>\$ 2,016.75</b>
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49

Surveyor recommended 3 days for repair + 2 PRS =5 DAYS

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 11 June 2021 10:55 AM

To: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sir / Madam,

As attached.

Please req for the video evidence from taxi for review.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

Sent: Monday, May 24, 2021 3:21 PM

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

Subject: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9597T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**