

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 March 2022 10:53 AM
To: Catherine Koh Mui Gek
Cc: Admin A
Subject: RE: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (accept offer)
Attachments: DV_SH9597T.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 24 March 2022 8:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (accept offer)

Dear Hsiao Tong

Strictly without prejudice and purely for quick amicable settlement, we accept your revised offer at \$2000.00. Kindly forward DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 24 March 2022 8:26 am

To: Catherine Koh Mui Gek <catherinekoh@cde.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (COUNTER-OFFER)

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Catherine,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$2,000.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 21 March 2022 11:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (COUNTER-OFFER)

Importance: High

Dear Hsiao Tong

Regret to inform we are unable to accept your offer at \$1950.00. As per taxi mileage record, taxi downtime is > 6 days. Strictly without prejudice and purely for quick amicable settlement, we can consider lump sum \$2100.00 to close the matter. Kindly confirm and forward your DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733

Do you really need to print?
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 21 March 2022 10:58 am

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (video/scene photos attached, BOLA S14 applies)

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that BOLA 14(a) is applicable. We propose settlement at a global sum of **\$1,950.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Friday, 16 July 2021 9:18 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3 - (video/scene photos attached, BOLA S14 applies)

Dear Jaslin

Attached video footage/scene photos for your review. Kindly let us have your offer to settle soonest.

Thank you.

Best Regards

Catherine Koh

Do you really need to print?
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 13 July 2021 5:32 PM
To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: CHINA - SH 9597T AND YP 3039P ON 14.05.21 *** LKK REF: CC3/CTI21005943/Grs3

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Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, Jaslin will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Tuesday, 13 July, 2021 4:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: CHINA - SH 9597T AND YP 3039P ON 14.05.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Fax: 62141843 Email: catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd



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