

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 March 2022 10:48 AM
To: Alfred Toh
Cc: claimsdept@sg.cntaiping.com; Admin A
Subject: RE: SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$2,000.00(all-in) with third party.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 22 February 2022 10:48 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: SNM21D202950/C02/YP3039P/TOHHS / Direct Settlement - Accident Involving YP 3039P and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

LKK REF - CC3/CTI21005943/Grs3

CTI REF – SNM21D202950/C02/YP3039P/TOHHS

Dear Sirs

Please proceed to offer 50% liability basis, quantum up to \$2,024.24 (all in).

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 14 February 2022 2:55 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 3039P (CTI) AND SH 9597T (TP) ON 14/05/2021

We refer to the above matter.

BOLA 14A APPLIES.

We seek your approval to offer repairer “COMFORTDELGRO ENGINEERING PTE LTD” at **\$2,024.24 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,076.76	\$ 3,156.50 (\$2,950.00 + 7% GST)
2. Loss of Rental (7 days x \$125.40)	\$ 877.80	\$ 627.00 (5 days x \$125.40)
3. Loss of Rental (7 days x \$80.00)	\$ 560.00	\$ 250.00 (5 days x \$50.00)
@50%	NA	\$ 2,016.75
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.49

Surveyor recommended 3 days for repair + 2 PRS =5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 11 June 2021 10:55 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Dear Sir / Madam,

As attached.

Please req for the video evidence from taxi for review.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, May 24, 2021 3:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9597T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd