

SNM21D202950/c02/tohhs / RE: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Fri 6/11/2021 10:54 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (1 MB)

YP3039P.pdf;

Dear Sir / Madam,

As attached.

Please req for the video evidence from taxi for review.

Thank you.

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** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, May 24, 2021 3:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP 3039P (OI : CTI - TBA) and SH 9597T (TP : LKK REF - CC3/CTI21005943/Grs3) on 14/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9597T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd