

Our Ref: CT0521/SHC1722H/KS(st)
Date: 08.06.2021



INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 13.05.2021 INVOLVING SHC1722H & SLL8955L ALONG BLK 248 KIM KEAT LINK

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC1722H, which was involved in the captioned accident with your insured vehicle No SLL8955L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,255.54
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,878.60**



A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC1722H , SLL8955L
BLK 248 KIM KEAT LINK****ON 13-May-21 06:15**

I / We

PANG TOON SAI(Hirer) NRIC No.: **SXXXX827B**

and/or

LEE KONG WAI RAY MO...(Relief) NRIC No.: **SXXXX101J**

Taxi Number

SHC1722H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

14-May-2021

Name of Hirer

PANG TOON SAI

Hirer NRIC

SXXXX827B

Signature :



Address

**239 BISHAN STREET 22 #09-208
570239**

Contact No.

90095128

Name of Relief

LEE KONG WAI RAY MOND

Relief NRIC

SXXXX101J

Signature :



Address

**248 KIM KEAT LINK 02-71
310248**

Contact No.

96646022

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2021D0002072
Claimant Ref: SHC 1722H

We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,700.00 (GLOBAL SUM) (~~repair cost~~), S\$ 3,700.00 (~~repair cost~~), vehicle no. SHC 1722H that was damaged pursuant to the accident which occurred on 13/05/2021 (date) at 248 KIM KEAT LINK (location) involving vehicle no. SLL 8955L (insured vehicle). This is pursuant to the inspection conducted on 18/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 1722H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1722H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,700.00 to ComfortDelGro Engineering Pte Ltd

Dated this 16th day of July 20 21

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE SG 049711

CONTACT NO: 62238122

VEHICLE NO
SHC1722H

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
12.07.2018

CHASSIS CODE
KMHC851CVJU103557

INV. NO/DATE
91563550 20.05.2021

JOB NO.
305468957

ODOMETER READING

DATE/TIME IN
17.05.2021 09:45

Description : 3P 13.05.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2534	COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0101-0111	BUMPER COVER CLIP	10	2.20	20.00	17.60
0003	04-01-0104-2915	LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0004	04-01-0104-2361	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0005	04-01-0104-0633	MOULDING-FRONT BUMPER RH	1	186.90	20.00	149.52
SUB-TOTAL				:		2,401.56

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY IS NOT RESPONSIBLE FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE PARKED AND LEAVE OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 2 DAYS FROM DATE RECEIVED NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND NOT PAID TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE PERIOD OF DEFAULT).
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS IN WRITING WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010032	91563550	3,255.54	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE SG 049711

CONTACT NO: 62238122

VEHICLE NO
SHC1722H

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
12.07.2018

CHASSIS CODE
KMHC851CVJU103557

INV. NO/DATE
91563550 20.05.2021

JOB NO.
305468957

ODOMETER READING

DATE/TIME IN
17.05.2021 09:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L MERIMEN FEE		11.00		11.00
	SUB-TOTAL				641.00

Items total	3,042.56
Add GST @ 7.000 %	212.98
Invoice amount	3,255.54

Issued by : KATHERINETAN 20.05.2021 16:04:50
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT AND ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND WHICH ARE LENT AND TOOK BY OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 1 DAY FROM SIGNING DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING DUE BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. AFTER 30 DAYS FROM THE DUE DATE, THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL DEEM THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010032	91563550	3,255.54	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21050214

Date: 20 May 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/05/2021 @ 06:15 hrs
ALONG BLK 248 KIM KEAT LINK
INVOLVING SLL8955L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1722H** (the "Taxi"). The Taxi was hired to **PANG TOON SAI IC NO SXXXX827B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	14 May 2021 / 12:16:46		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLL8955L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCCO - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210514121645903771

Search Date / Time: 14 May 2021 06:15:00

Insurance Company: INDIA INT'L INS PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SH61722H

View Received Message

This mail is associated with :
SHC1722H (MFL2021D0002072)
[SLL8955L]
TP
COMFORT TRANSPORTATION PTE LTD
May 14 2021 12:00AM
[GRAB RENTALS PTE LTD]
ComfortDelGro Engineering Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 15/07/2021 15:18 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3758.60) - SHC1722H - Claim Handler: Priya

Approved:3758.60.

DOCUMENTS SUMMARY

There are no documents.