

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 21 May 2021 10:52 AM
To: charboh02@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SMS 5670D & SJY 4517A ALONG/AT JALAN EUNOS/CHANGI ROAD JUNCTIOB ON 18/05/2021

Our Ref: CC4/AIG21005939/Krs3

GOH CHAI LING, CHARLENE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMS 5670D & SJY 4517A ALONG/AT JALAN EUNOS/CHANGI ROAD JUNCTIOB ON 18/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJY 4517A against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver changed lane and collided with third party who was moving in own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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