

Our Ref: CT0521/SHC3572K/CK(st)  
Date: 18.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

**Without Prejudice**

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 06.05.2021 INVOLVING SHC3572K & YQ8480J ALONG KJE TWDS CHO CHU KANG WAY**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3572K, which was involved in the captioned accident with your insured vehicle No YQ8480J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	10,420.86
2. Loss of Rental	15.5 days x S\$ 125.19	S\$	1,940.45
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	15.5 days x S\$ 80.00	S\$	1,240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 13,603.31**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHC3572K , YQ8480J , SL... **ON 06-May-21 17:30**  
**ALONG** KJE TWDS CHO CHU KANG WAY

I / We **ABDULLAH BIN SAMSU...** (Hirer) NRIC No.: **SXXXX214Z**

and/or (Relief) NRIC No.: **SXXXX214Z**

Taxi Number **SHC3572K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-May-2021**

Name of Hirer **ABDULLAH BIN SAMSUDIN**

Hirer NRIC **SXXXX214Z**

Signature :



Address **802A KEAT HONG CLOSE #02-97**  
**681802**

Contact No. **92201507**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00122002002      Claim No : SNM21D202822/C02/YQ8480J/TAYHP

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$13,050.00  
SINGAPORE DOLLARS THIRTEEN THOUSAND AND FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3572K  
Insured Vehicle No. : YQ 8480J

Date of Loss : 06/05/2021  
Place of Accident : KJE, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YISHUN TOWING PTE LTD  
Driver Name : YU QINGZHI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 13,050.00
	=====
TOTAL . . . . .	S\$ 13,050.00
	=====

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date :

22/7/21

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

**GST REG. NO. M2-8921817-3**

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC3572K

**MAKE  
HYUNDAI**

MODEL  
IONIQ(G2)

DATE OF REG  
24.07.2019

CHASSIS CODE  
KMHC851CVKU164834

INV. NO/DATE  
91566974 02.06.2021

JOB NO.  
305468731

ODOMETER READING

DATE/TIME IN  
06.05.2021 17:30

Description : TP/3P 06.05.2021

S/No	Part No.
------	----------

Oty	Unit	Price	%Disc	Net
-----	------	-------	-------	-----

## PART REQUISITION

0001	FNPS	NUMBER PLATE FRONT W/CASING	1	50.00	0.00	50.00
0002	FNPS	NUMBER PLATE W/CASING -REAR	1	50.00	0.00	50.00
0003	04-01-0104-2534	COVER-FR BUMPER#	1	430.90	20.00	344.72
0004	04-01-0104-2164	GRILLE ASSY-RADIATOR#	1	1,409.10	20.00	1,127.28
0005	04-01-0101-0111	BUMPER COVER CLIP FRT	10	2.20	20.00	17.60
0006	04-01-0104-2361	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0007	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0008	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0009	04-01-0104-0653	CAP-FRONT HOOK	1	29.00	20.00	23.20

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91566974	10,420.86	

COMPANY REG. NO.: 199506048W  
Page: 2

**GST REG. NO. M2-8921817-3**

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ODOMETER READING

DATE/TIME IN  
06.05.2021 17:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0011	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0012	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0013	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
0014	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0015	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0016	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0017	04-01-0104-2419	BEAM COMPLETE-FR BUMPER	1	1,075.10	20.00	860.08
0018	04-01-0104-2102	MOULDING-FRT BPR LICENSE PLATE	1	17.40	20.00	13.92
0019	04-01-0104-3922	FLAP ASSY-ACTIVE AIR UPR RH	1	356.00	20.00	284.80
0020	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
05 Braddell Road  
Singapore 579701

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8010012	91566974	10,420.86	

COMPANY REG. NO.: 199506048W

Page: 3

**GST REG. NO. M2-8921817-3**

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CONTACT NO: 62222366

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JOB NO.  
305468731

ODOMETER READING

DATE/TIME IN  
06.05.2021 17:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0021	04-01-0104-3919	STAY-RR BUMPER RH	1	138.10	20.00	110.48
0022	04-01-0104-3819	STAY-RR BUMPER LH	1	138.10	20.00	110.48
0023	04-01-0104-2370	LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0024	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
0025	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL	1	15.00	0.00	15.00
SUB-TOTAL			:			6,719.12

JOB NATURE

0001	PB	PANEL BEATING - FRT	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
0004	PB	PANEL BEATING - REAR	1,050.00	1,050.00
0005	SP	SPRAYPAINT CHARGE	1,000.00	1,000.00

0005 SP SPRAYPAINT CHARGE 1,000.00 1,000.00

**ComfortDelGro Engineering Pte Ltd**

Head Office:

05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91566974	10,420.86	



COMPANY REG. NO.: 199506048W

Page: 4

**GST REG. NO. M2-8921817-3**

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CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
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CONTACT NO: 62222366

VEHICLE NO  
SHC3572K

**MAKE  
HYUNDAI**

MODEL  
IONIO(G2)

DATE OF REG  
24.07.2019

CHASSIS CODE  
KMHC851CVKU164834

INV. NO/DATE  
91566974 02.06.2021

JOB NO.  
305468731

ODOMETER READING

DATE/TIME IN  
06.05.2021 17:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0006	L	REMOVE/REFIX REVERSE SENSOR		40.00		40.00
0007	23-01	TOWING FEE		60.00		60.00
		SUB-TOTAL				3,020.00

Items total		9,739.12
Add GST @	7.000 %	681.74
Invoice amount		10,420.86

Issued by : KATHERINETAN 02.06.2021 11:09:06  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
05 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91566974	10,420.86	

Our Ref: CT21050221

Date: 01 June 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      06/05/2021    @   17:30 hrs  
ALONG                              KJE TWDS CHO CHU KANG WAY  
INVOLVING                      YQ8480J, SLS716B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3572K** (the "Taxi"). The Taxi was hired to **ABDULLAH BIN SAMSUDIN IC NO SXXXX214Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.






## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YQ8480J

Date of Accident

06/05/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 16/12/2020 - 15/12/2021

Requested By ..... Janet Lim Siang Gek (COMFOR...

Requested Date ..... 17/05/2021 10:49

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Ng Teng Fong  
General Hospital

SHC 3572 K

6/5/2021

MEDICAL CERTIFICATE (Ref:1149824468)

ORIGINAL

NAME: ABDULLAH BIN SAMSUDIN

NRIC: S0150214Z

Type of Medical Leave granted: **Hospitalisation Leave**


The above named is unfit for duty for 9 day(s) from **06/05/2021** to **14/05/2021** Inclusive.

The certificate is not valid for absence from court attendance.

The aboved name was in Emergency Department from **06/05/2021 18:32** to **06/05/2021 18:50**.  
The aboved name was admitted from **06/05/2021 18:50** to **07/05/2021 15:43**.

07/05/2021  
Date

Dr. Yuping MA (66657B)  
Issued by

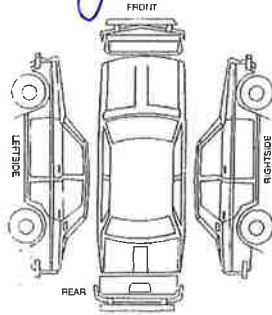
  
Signature

Location: NTFGH EMERGENCY

*Whu*



## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

<b>Job Requisition</b> 1. Date: <u>10/5/21</u> Time Received: <u>1422</u> 2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>TP</u> Contact No. : Vehicle No. : <u>SAC3572-K</u> Make / Model / Colour : Email :		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
7. Location: <u>TP Pound</u> 9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
10. Odometer Reading : Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi <u>No Key</u>	
<b>Job Attended</b> 12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> GA <input type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>KAT</u> Vehicle No. : <u>1K277AR</u> Time Dispatch : <u>10/5/21</u> Time of Arrival : <u>1500</u> Time Completed :		11. Radio / CD Player <input checked="" type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested  #: Cracked X: Dented /: Scratched O: Missing Signature of Customer: <u>[Signature]</u>	
<b>Cash Invoice Details (if applicable)</b> 13. Cash Invoice No. :			
<b>Customer Acknowledgement</b> a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™. <u>10/5/21</u> Date Time Signature of Customer: <u>No Drive</u>			
<b>14. WORKSHOP</b> Name of Attending Staff/Guard Date & Time of Arrival Signature of Attending Staff/Guard			



**SINGAPORE  
POLICE FORCE**

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 6246  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : TP/IP/22869/2021  
Date : 10/05/2021

**COMFORT TRANSPORTATION PTE LTD  
199303821R**

Fax: 67481195 / 67436072

Pls assist to tow the taxi to Loyang

Dear Sir / Madam,

(YK7717R)

Thank you.  
Carol Chen  
Fleet Safety

**CASE OF TRAFFIC ACCIDENT ALONG KJE(BKE) NEAR TO 4.5KM ON 06/05/2021 AT AROUND  
1733 HRS**

Tonig

**NOTICE FOR VEHICLE SHC3572K COLLECTION**

Please collect the above vehicle at Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942 **within 30 working days** from the date of this notice. The Duty Officer at Traffic Police Vehicle Pound can be contacted at 6280 7841. The collection hours are:

Day of week	Operational hours
Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected **within 30 working days** from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 **Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice.** Should you require further clarification, please contact the undersigned at telephone number 6547 6394 or email at [GOH Wei Li@spf.gov.sg](mailto:GOH_Wei_Li@spf.gov.sg).

Yours faithfully,

**GOH WEI LI  
INVESTIGATION OFFICER  
TRAFFIC POLICE**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 21 June 2021 11:21 AM  
**To:** SANDYOW@YISHUNTOWING.COM  
**Subject:** ACCIDENT INVOLVING YQ 8480J AND SHC 3572K / OTHERS ON 06/05/2021

Our Ref: CC3/CTI21005934/Gea3

21 JUNE 2021

**YISHUN TOWING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ 8480J AND SHC 3572K / OTHERS ON 06/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 22 July 2021 7:21 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021  
**Attachments:** Fw: Yr ref YQ8480J our taxi SHC3572K doa 6.5.21 - ( PIR attached, taxi hirer chasing for his LOI )  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

Please proceed to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$13,050.71 (all-in)**.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, July 21, 2021 2:32 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

We refer to the email dated 08/07/2021.

Third party is chasing for settlement.



Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAuto)

**Sent:** Thursday, 8 July 2021 10:30 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [MANDATE REQUEST] RE: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

Your ref : SNM21D202822/C02/YQ8480J/TAYHP

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$13,050.71 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,367.17	\$ 10,420.86
2. Loss of Rental (15.5days x \$125.19)	\$ 1,940.45	\$ 1,877.85 (15days x \$125.19)
3. Loss of Income (15.5days x \$80)	\$ 1,240.00	\$ 750.00 (15days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 16,549.62	<b>\$ 13,050.71</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 2 June 2021 1:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

Dear Sir,

Enclosed herewith our insured GIA REPORT for your persual.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Saturday, May 29, 2021 4:59 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

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Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Wednesday, 19 May 2021 11:11 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D202822/C02/YQ8480J/TAYHP / FW: Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM21D202822/C02/YQ8480J/TAYHP.

Dear Irene ,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 18 May 2021 4:42 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YQ8480J (OI : CTI - TBA) and SHC3572K (TP : LKK REF - CC3/CTI21005934/Gea3) on 06/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3572K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***