

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 18 May 2021 12:37 PM
To: Tan Kian Wei Billy; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D202794/C02/SLV6875U/TANKW / FW: Pre-repair Inspection for SKW 6929E. Your Insured Vehicle no. : SLV 6875U

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 18 May 2021 11:40 AM
To: Precise Auto Service <Support@preciseauto.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202794/C02/SLV6875U/TANKW / FW: Pre-repair Inspection for SKW 6929E. Your Insured Vehicle no. : SLV 6875U

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Precise Auto Service <Support@preciseauto.sg>
Sent: Tuesday, 18 May 2021 11:23 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D202794/C02/SLV6875U/TANKW / FW: Pre-repair Inspection for SKW 6929E. Your Insured Vehicle no. : SLV 6875U

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Dear Sir / Madam,

We refer to your email dated 18/5/2021.

Please be informed that we would like to select **Mr. Adrian Ling** from **LKK** as our SJE.

Thank You.
Hellen

On Tue, 18 May 2021 at 10:16, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

Without Prejudice
Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING SLV6875U & SKW6929E on 14/05/2021

We refer to your email of 17/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 9:28 AM

To: support@preciseauto.sg; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202794/C02/SLV6875U/TANKW / FW: Pre-repair Inspection for SKW 6929E. Your Insured Vehicle no. : SLV 6875U

Dear Billy,

Please conduct PRS for SKW6929E.

Note: officer in charge - Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Precise Auto Service <Support@preciseauto.sg>
Sent: Monday, 17 May 2021 12:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-repair Inspection for SKW 6929E. Your Insured Vehicle no. : SLV 6875U

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Dear Sirs,

We refer to the above matter, herewith enclosed the 2 days notice for your attention.

Please arrange a date and time to do a pre-repair inspection for our client vehicle (SKW 6929E) in our workshop ASAP.

Thank You.

Best Regards

Yan Hong

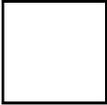
T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

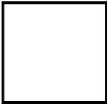
W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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E : support@preciseauto.sg

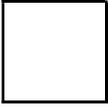
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