

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 May 2021 12:30 pm
To: 'Tan Kian Wei Billy'; 'Chong Boon Sen'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd party survey - GBG 2835 J

Dear Billy,

Kindly assist to create the above claim in Merimen System.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shiau Chan (LKKAuto)

Sent: Thursday, 20 May 2021 12:29 pm

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd party survey - GBG 2835 J

Dear Billy,

Please be informed that we have inspected the vehicle GBG 2835J on 19/05/2021.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 18 May 2021 1:24 pm

To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd party survey - GBG 2835 J

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Tuesday, 18 May, 2021 1:21 PM

To: banchoon <banchoon@singnet.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd party survey - GBG 2835 J

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: banchoon <banchoon@singnet.com.sg>

Sent: Tuesday, 18 May 2021 12:07 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd party survey - GBG 2835 J

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Dear Sirs

Thanks for your quick response.

We intend to let Mohd Taufikh from LKK to survey this vehicle.

Vehicle will be in the workshop for survey and repairs tomorrow.

Thanks & Regards.

Perlin

On 18/05/2021 11:38 AM, Tan Kian Wei Billy wrote:

> [Confidential]

>

> Dear Sirs / Madam,

>

>

> ACCIDENT INVOLVING SLV6875U & SKW6929E on 14/05/2021

>

>

> We refer to your email of 17/05/2021.

>

>

> Kindly note the following:-

>

>

> 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

>

>

> 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

>

>

> 1. Gary Soon (FTA) 6. Marcus Chua (LKK)

> 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)

> 3. Ben Chua (FTA) 8. Adrian Ling (LKK)

> 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)

> 5. Henry Ng (FTA) 10. Steve Chen (LKK)

>

>
> 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
>
>
> 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
>
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> 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
>
>
> If you have any queries, please contact Billy Tan @ 6389 6175 and
> email us at claimsdept@sg.cntaiping.com
>
>
> ** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.
>
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> NOTICE :
> In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.
>
> Thanks and Best Regards
>
> Billy Tan
> Claims Department
>
> China Taiping Insurance (Singapore) Pte. Ltd.
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
> DID: (65) 63896175 | F: (65) 62247175
>
> W:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cb9e0fa474a86465c64fe08d919b250d4%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637569076958498120%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C1000&data=TEAD%2FMEOgEhGJSIUgDgxqHZKjCCmFmpOWMDvxi84mol%3D&reserved=0> | FB:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cb9e0fa474a86465c64fe08d919b250d4%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637569076958498120%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C1000&data=TAdqlPejzuml1DetJ62%2BQJr51DCIH ECJ6CZ6LNAziE%3D&reserved=0> | WeChat: 太平狮城 Taiping SG
>
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>

> -----Original Message-----

> From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
> Sent: Tuesday, 18 May 2021 10:55 AM
> To: banchoon@singnet.com.sg; Tan Kian Wei Billy
> <billy.tan@sg.cntaiping.com>
> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Subject: O/R: SNM21D202785/C02/YN1022K/TANKW/ FW: Request for 3rd
> party survey - GBG 2835 J

>

> Dear Billy,

>

> Please conduct PRS for GBG2835J.

>

> Note: officer in charge –Billy Tan 63896175.

>

>

> *** Kindly quote our reference number when replying.

>

> NOTICE :

> In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cbilly.tan%40sg.cntaiping.com%7Cb9e0fa474a86465c64fe08d919b250d4%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637569076958508077%7CUnknown%7CTWFpbGZsb3d8eyJWljiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6I1haWwiLCJXVCi6Mn0%3D%7C1000&reserved=0> | WeChat: 太平狮城 Taiping SG

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>

> -----Original Message-----

> From: banchoon <banchoon@singnet.com.sg>
> Sent: Monday, 17 May 2021 2:13 PM
> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Subject: Request for 3rd party survey - GBG 2835 J

>
> CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>
>
>
> Hi
>
> Attached herewith are vehicle no. GBG 2835 J GIA Report and quotation
>
> for your reference.
>
> Please arrange to survey this vehicle asap.
>
> Kindly do let us know who is the OIC and liability.
>
> Thanks & Regards.
>
> Perlin
>
>
>
> --
> This email has been checked for viruses by AVG.
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