

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 18 May 2021 3:14 PM
To: Pauline Tham; SUR; Admin-D (LKKAUTO); assignments
Cc: Claims Dept of CTI; Chong Boon Sen
Subject: RE: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M
OUR REF: JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 18 May 2021 2:52 PM
To: Ganesh <executive@johnlawchambers.com>; 'info-carsmith' <info@carsmith.biz>;
admin@johnlawchambers.com; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>;
assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>;
admin@johnlawchambers.com
Subject: RE: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF:
JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

Without Prejudice

Dear Ganesh

We are not agreeable to your choice of surveyor.

We will appoint LKK for the PRS.

Dear LKK

Please conduct PRS.

CARSMITH PRIVATE LIMITED
13 Kaki Bukit Road 4
#01-20 Bartley Biz Centre
Singapore 417807
Person-In-Charge: Alex / Daniel
Mobile Number: 9091 0000 / 9385 8911

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>
Sent: Tuesday, May 18, 2021 2:18 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'info-carsmith' <info@carsmith.biz>;
admin@johnlawchambers.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>;
admin@johnlawchambers.com
Subject: RE: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF: JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

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WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 2:15 pm

To: Ganesh <executive@johnlawchambers.com>; 'info-carsmith' <info@carsmith.biz>;
admin@johnlawchambers.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF:

JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, May 18, 2021 11:09 AM
To: Ganesh <executive@johnlawchambers.com>; 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF: JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

Dear Pauline,

Please conduct PRS for SLF9160M.

Note: officer in charge –Pauline Tham 63896541.

******* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Monday, 17 May 2021 3:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com; admin@johnlawchambers.com

Subject: RE: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF:

JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

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WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the GIA for your perusal. The time of the accident is 1.15 p.m.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 May 2021 3:52 pm

To: Ganesh <executive@johnlawchambers.com>

Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202795/C02/GBJ7833R/THAMYL / RE: PRI - OUR VEH: SLF9160M OUR REF: JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

Without Prejudice
Save as to costs

Dear Ganesh,

As spoken, appreciate can provide gia report for us to process pri.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 14 May 2021 5:20 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'info-carsmith' <info@carsmith.biz>; admin@johnlawchambers.com

Subject: PRI - OUR VEH: SLF9160M OUR REF: JLC.2021.2316.PD(G) YR REF: TO BE ADVISED

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OUR REF: JLC.2021.2316.PD(G)

YR REF: TO BE ADVISED

OUR VEH: SLF9160M

YR VEH: GBJ7833R

DOA: 14.05.2021

LOC: BKE BEFORE PIE EXIT

14.05.2021

CHINA TAIPING INSURANCE (S) PTE LTD

BY EMAIL

3 ANSON RD,

#16-00 SPRINGLEAF TOWER,

SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SLF9160M AND GBJ7833R ALONG BKE TOWARDS PIE EXIT ON 14.05.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SLF9160M**.

We are instructed to claim damages against you in connection with the above accident.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

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