Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Tuesday, 18 May 2021 12:46 PM
To:
Tan Kah Leong; assignments
Claims Dept of CTI; SUR

Subject: RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF:

SMQ1736K / DOA: 13MAY2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: $\underline{celinefong@lkkauto.com}$ | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 10:54 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Daniel Yan Ng <daniel.yanng@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Sonia Teo <sonia.teo@eurokars.com.sg>; meiyen.ng@eurokars.comg; Derek Oh <derek.oh@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

WITHOUT PREJUDICE

Dear Ronald,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Ronald Yap < ronald.yap@eurokars.com.sg>

Sent: Tuesday, May 18, 2021 10:35 AM

To: Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Tommy Woon Wui Tew <<u>tommy.woon@eurokars.com.sg</u>>; Daniel Yan Ng <<u>daniel.yanng@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Jess Francis Carlos <<u>jess.carlos@eurokars.com.sg</u>>; Sonia Teo <<u>sonia.teo@eurokars.com.sg</u>>; meiyen.ng@eurokars.comg; Derek Oh <<u>derek.oh@eurokars.com.sg</u>>; Jobi Thomas

<<u>jobi.thomas@eurokars.com.sg</u>>; Yvonne Chew <<u>yvonne.chew@eurokars.com.sg</u>>

Subject: RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

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Dear Kah Leong,

Yes agreed.

Thank You,

Ronald Yap TransEurokars Pte Ltd 5 Ubi Close S408605

From: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Sent: 18 May 2021 10:27 AM

To: Claims Dept of CTI < com; Ronald Yap < ronald.yap@eurokars.com.sg; Tommy Woon Wui Tew < tommy.woon@eurokars.com.sg; Stephanie Loke < seeurokars.com.sg; Stephanie Loke < seeurokars.com.sg; Jess Francis Carlos < seeurokars.com.sg; Sonia Teo < sonia.teo@eurokars.com.sg; meiyen.ng@eurokars.comg; Derek Oh < derek.oh@eurokars.com.sg; Jobi Thomas

<sonia:teo@eurokars.com.sg>, melyen.ng@eurokars.comg, Derek On derek.on@eurokars.com.sg>, Jobi Momas
<jobi.thomas@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>

Subject: RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA:

13MAY2021

Without Prejudice

Dear Ronald,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 18, 2021 10:22 AM

To: Ronald Yap <<u>ronald.yap@eurokars.com.sg</u>>; Tommy Woon Wui Tew <<u>tommy.woon@eurokars.com.sg</u>>; <u>daniel.yanng@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Jess Francis Carlos <<u>jess.carlos@eurokars.com.sg</u>>; <u>sonia.teo@eurokars.com.sg</u>; <u>meiyen.ng@eurokars.comg</u>; <u>derek.oh@eurokars.com.sg</u>; Jobi Thomas <<u>jobi.thomas@eurokars.com.sg</u>>; <u>yvonne.chew@eurokars.com.sg</u>; Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

Dear Kah Leong,

Please conduct PRS for SMQ1736K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge -Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ronald Yap < ronald.yap@eurokars.com.sg>

Sent: Monday, 17 May 2021 12:23 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Tommy Woon Wui Tew <<u>tommy.woon@eurokars.com.sg</u>>; Daniel Yan Ng <<u>daniel.yanng@eurokars.com.sg</u>>; Stephanie Loke <<u>stephanie.loke@eurokars.com.sg</u>>; Jess Francis Carlos <<u>jess.carlos@eurokars.com.sg</u>>; Sonia Teo

<sonia.teo@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Derek Oh

<derek.oh@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Yvonne Chew

<yvonne.chew@eurokars.com.sg>

Subject: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

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Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap TransEurokars Pte Ltd 5 Ubi Close S408605