

## Celine Fong (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 28 February 2023 4:56 PM  
**To:** Celine Fong (LKKAUTO)  
**Cc:** SUR; assignments  
**Subject:** RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

Dear Celine,

Noted with thanks.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Celine Fong (LKKAUTO) <celinefong@lkkauto.com>  
**Sent:** Friday, February 24, 2023 5:39 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

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Dear Kah Leong,

Please be informed that we are unable to conduct the inspection for SMQ 1736K after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,  
**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, 18 May 2021 10:54 AM

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Daniel Yan Ng <[daniel.yanng@eurokars.com.sg](mailto:daniel.yanng@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Sonia Teo <[sonia.teo@eurokars.com.sg](mailto:sonia.teo@eurokars.com.sg)>; [meiyen.ng@eurokars.com.sg](mailto:meiyen.ng@eurokars.com.sg); Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

**WITHOUT PREJUDICE**

Dear Ronald,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

**NOTICE :**

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Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Sent:** Tuesday, May 18, 2021 10:35 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Daniel Yan Ng <[daniel.yanng@eurokars.com.sg](mailto:daniel.yanng@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Sonia Teo <[sonia.teo@eurokars.com.sg](mailto:sonia.teo@eurokars.com.sg)>; [meiyen.ng@eurokars.com.sg](mailto:meiyen.ng@eurokars.com.sg); Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jobi Thomas

<[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>

**Subject:** RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

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Dear Kah Leong,

Yes agreed.

Thank You,

Ronald Yap  
TransEurokars Pte Ltd  
5 Ubi Close  
S408605

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** 18 May 2021 10:27 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Daniel Yan Ng <[daniel.yanng@eurokars.com.sg](mailto:daniel.yanng@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Sonia Teo <[sonia.teo@eurokars.com.sg](mailto:sonia.teo@eurokars.com.sg)>; [meiyen.ng@eurokars.com.sg](mailto:meiyen.ng@eurokars.com.sg); Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>

**Subject:** RE: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

#### Without Prejudice

Dear Ronald,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, May 18, 2021 10:22 AM  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; [daniel.yanng@eurokars.com.sg](mailto:daniel.yanng@eurokars.com.sg); Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; [sonia.teo@eurokars.com.sg](mailto:sonia.teo@eurokars.com.sg); [meiyen.ng@eurokars.com.sg](mailto:meiyen.ng@eurokars.com.sg); [derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg); Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; [yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D202835/C02/YN7337M/TANKL / FW: YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

Dear Kah Leong,

Please conduct PRS for SMQ1736K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Tan Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Sent:** Monday, 17 May 2021 12:23 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Daniel Yan Ng <[daniel.yanng@eurokars.com.sg](mailto:daniel.yanng@eurokars.com.sg)>;

Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Sonia Teo <[sonia.teo@eurokars.com.sg](mailto:sonia.teo@eurokars.com.sg)>; Ng Mei Yen <[meiyen.ng@eurokars.com.sg](mailto:meiyen.ng@eurokars.com.sg)>; Derek Oh <[derek.oh@eurokars.com.sg](mailto:derek.oh@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>

**Subject:** YOUR REF: YN7337M / OUR REF: SMQ1736K / DOA: 13MAY2021

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Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap  
TransEurokars Pte Ltd  
5 Ubi Close  
S408605