

Celine Fong (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 18 May 2021 10:55 AM
To: 'Tan Kian Wei Billy'; SUR; assignments
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D202783/C02/SLX9149C/TANKW / FW: ARRANGE FOR GBF 356T (YOUR REF: SLX 9149C)

Dear Billy,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 18 May, 2021 10:21 AM
To: Juliana . <juliana@apautomotive.services>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin AP Automotive Services <mota@apautomotive.services>; Paul Ho <paul@apautomotive.services>; John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D202783/C02/SLX9149C/TANKW / FW: ARRANGE FOR GBF 356T (YOUR REF: SLX 9149C)

[Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Juliana . <juliana@apautomotive.services>
Sent: Tuesday, 18 May 2021 10:08 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Admin AP Automotive Services <mota@apautomotive.services>; Paul Ho <paul@apautomotive.services>; John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D202783/C02/SLX9149C/TANKW / FW: ARRANGE FOR GBF 356T (YOUR REF: SLX 9149C)

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Hi Billy

We are pleased to choose Taufikh from LKK to inspect our client vehicle

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)
ROC / GST REG NO : 202022890H
9006 Tampines Street 93 #01-202 Tampines Industrial Park A
Singapore 528840
TEL : 6970 4786
FAX : 6787 4886

On Tue, 18 May 2021 at 10:06, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING SLX9149C & GBF356T on 12/05/2021

We refer to your email of 17/05/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 18 May 2021 9:49 AM

To: Admin AP Automotive Services <mota@apautomotive.services>; Juliana . <juliana@apautomotive.services>; Paul Ho <paul@apautomotive.services>; John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202783/C02/SLX9149C/TANKW / FW: ARRANGE FOR GBF 356T (YOUR REF: SLX 9149C)

Dear Billy,

Please conduct PRS for GBF356T.

Note: officer in charge - Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平
獅城 Taiping SG

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From: Admin AP Automotive Services <mota@apautomotive.services>

Sent: Monday, 17 May 2021 12:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Juliana . <juliana@apautomotive.services>; Paul Ho <paul@apautomotive.services>;
John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>;
Nic Chia <nic@apautomotive.services>

Subject: ARRANGE FOR GBF 356T (YOUR REF: SLX 9149C)

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Dear Sir / Madam

"WITHOUT PREJUDICE"

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ELF 8749 6614

Your Insured: SLX 9149C

Location: JALAN EUNOS TOWARDS UBI

DOA: 12. 05. 2021

Time: 1930hrs

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Zaleha

AP Automotive Services Pte Ltd

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

TEL: 6784 4465 FAX: 6787 4886