

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 18 May 2021 9:15 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD5355E vs SMN4783U (OI) on D.O.A.: 11/05/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Tuesday, 18 May, 2021 8:03 AM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SLD5355E vs SMN4783U (OI) on D.O.A.: 11/05/2021

PART 1 OF 2

Hi,

Please refer to the enclosed request from **AP Automotive Services Pte Ltd**.

Claim no : 5917364177SG003  
Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Mohamad Taufikh** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

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**From:** [juliana@apautomotive.services](mailto:juliana@apautomotive.services) <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>  
**Sent:** Monday, May 17, 2021 4:31 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; [mota@apautomotive.services](mailto:mota@apautomotive.services)  
**Cc:** Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>; [paul@apautomotive.services](mailto:paul@apautomotive.services);  
[john@apautomotive.services](mailto:john@apautomotive.services); [chrystia@apautomotive.services](mailto:chrystia@apautomotive.services); [nic@apautomotive.services](mailto:nic@apautomotive.services); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul  
<[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; [juliana@apautomotive.services](mailto:juliana@apautomotive.services)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN4783U AND SLD5355E ON 11/05/2021

Hi Subra

We are pleased to choose LKK - Taufikh to inspect our client vehicle

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**From:** Subramaniam, Divyashni

**Sent:** Mon, 17 May 2021 08:19:40 +0000

**To:** [mota@apautomotive.services](mailto:mota@apautomotive.services)

**Cc:** Claims Admin Support, [juliana@apautomotive.services](mailto:juliana@apautomotive.services), [paul@apautomotive.services](mailto:paul@apautomotive.services),  
[john@apautomotive.services](mailto:john@apautomotive.services), [chrystia@apautomotive.services](mailto:chrystia@apautomotive.services), [nic@apautomotive.services](mailto:nic@apautomotive.services), Lim, Kok-Chong,  
Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN4783U  
AND SLD5355E ON 11/05/2021

Without Prejudice

-

Your Reference: SLD5355E

Our Reference : 5917364177SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Admin AP Automotive Services <[mota@apautomotive.services](mailto:mota@apautomotive.services)>

**Sent:** Monday, May 17, 2021 12:11 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Claims Admin Support <[ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Juliana . <[juliana@apautomotive.services](mailto:juliana@apautomotive.services)>; Paul Ho <[paul@apautomotive.services](mailto:paul@apautomotive.services)>; John Ong <[john@apautomotive.services](mailto:john@apautomotive.services)>; Chrystia Liew <[chrystia@apautomotive.services](mailto:chrystia@apautomotive.services)>; Nic Chia <[nic@apautomotive.services](mailto:nic@apautomotive.services)>

**Subject:** [EXTERNAL] ARRANGE FOR PRI SLD 5355E (YOUR REF: SMN 4783U)

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam      **"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

**56 Loyang Way,**

**#04-04 Loyang Enterprise Building,**

**Singapore 508775**

Contact Person : ELF 8749 6614

**Your Insured: SMN 4783U**

**Location: CTE TOWARDS CITY BEFORE BALESTIER EXIT**

**DOA: 11.05.2021**

**Time: 0955hrs**

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

***Zaleha***

**AP Automotive Services Pte Ltd**

ROC: 202022890H

BLK 9006 TAMPINES ST 93

#01-202 TAMPINES INDUSTRIAL PARK A

SINGAPORE 528840

TEL: 6784 4465 FAX: 6787 4886