

**RE: THIRD PARTY CLAIM - XD2552E and XE3056J (yur ref 20/21/21/VC05/024572.);
DOA 15.05.2021 // LKK REF: CC4/LPC21005915/ga3 [External Confidential]**

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Thu 3/6/2021 4:00 PM

To: ONG LI LI <llong@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Dear Lili,

There will be 2 repair cost, trailer and prime mover.

As for trailer, repair limit at \$7K, whereas prime mover is a total loss case. MV: \$21K, rebate: \$8327, NV: \$12,673.00

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:CeciliaChong@lkkauto.com>]CeciliaChong@lkkauto.com], fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 3 June 2021 12:41 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (yur ref 20/21/21/VC05/024572.); DOA 15.05.2021 // LKK REF: CC4/LPC21005915/ga3 [External Confidential]

Lonpac External - Confidential

Dear Cecilia

Please survey on WP basis first –pending Police Investigation result.

TP stopped at expressway without any indication lights.

Any preliminary advice on TP COR so far?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, 3 June 2021 12:37 PM
To: ONG LI LI <long@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (yur ref 20/21/21/VC05/024572.); DOA 15.05.2021 // LKK REF: CC4/LPC21005915/ga3 [External Confidential]

Dear Lili,

We have review the matter and that liability is down against OI based on BOLA S27.

Kindly let us have your instruction / approval to proceed DS.

Thanks

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:CeciliaChong@lkkauto.com>]CeciliaChong@lkkauto.com, fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: ONG LI LI <long@lonpac.com>
Sent: Monday, 31 May 2021 10:16 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (yur ref 20/21/21/VC05/024572.); DOA 15.05.2021 // LKK REF: CC4/LPC21005915/ga3 [External Confidential]

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Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Saturday, 29 May 2021 5:02 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential] // LKK REF: CC4/LPC21005915/ga3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, 18 May 2021 10:29 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 18 May, 2021 9:31 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VC05/024572

Dear Nivitha/Summer,

Please proceed to contact the workshop for the survey.

Our insured has yet to lodge the accident report.

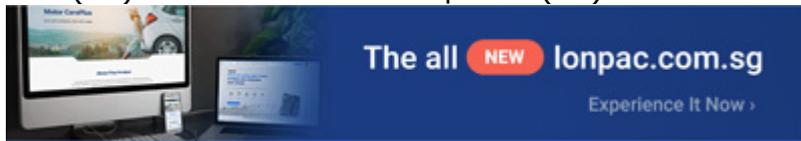
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN

Sent: Tuesday, 18 May 2021 9:22 am

To: victorfong@toplis.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/21/21/VC05/024572

Dear Victor,

As spoken, please contact the workshop for the survey to the cargoes.

For your information, our insured has not lodged the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: ASM Jaclyn [<mailto:jaclynlai@asmauto.com.sg>]

Sent: Monday, 17 May 2021 5:33 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021

Dear Sir / Madam,

Our client, the owner XD2552E wishes to file claim for the damages sustained from the above-stated accident, against your insured, XE 3056 J.

Pertaining to this accident, there are damages on truck, trailer, container and goods inside the container. For container with goods are supposed to load up to vessel today but is unable to do. For that, the shipping company has imposed detention charges of \$650 for today and will be increased on daily basis to our claimant. In order to cut more losses on this aspect, we urge you to arrange for survey of the damaged goods and container first by tomorrow.

After which, we would then follow up with quotation for truck, trailer and container.

Your kind understanding is highly appreciated. Thank you

We are going "GREEN"

*With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.

*We seek your kind cooperation to acknowledge upon receiving each time.

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg