

**RE: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021
[External Confidential] // LKK REF: CC4/LPC21005915/ga3**

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Thu 3/6/2021 11:34 AM

To: jaclynlai@asmauto.com.sg <jaclynlai@asmauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Kindly let us have a copy of PIR for record purpose.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [<mailto:CeciliaChong@lkkauto.com>]CeciliaChong@lkkauto.com] fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 29 May 2021 5:05 PM

To: jaclynlai@asmauto.com.sg

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential] // LKK REF: CC4/LPC21005915/ga3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo (if any)**
- **PIR result (if any)**

- **Estimated cost of repair**

Our respective case handler, Cecilia will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN

Sent: Tuesday, 18 May 2021 9:22 am

To: victorfong@toplis.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021
[External Confidential]

Lonpac External - Confidential

Our Ref : 20/21/21/VC05/024572

Dear Victor,

As spoken, please contact the workshop for the survey to the cargoes.

For your information, our insured has not lodged the report.

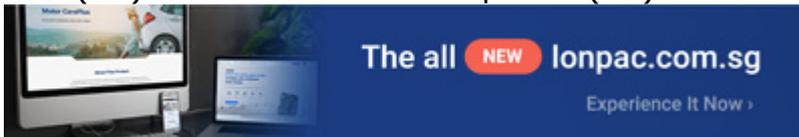
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: ASM Jaclyn [<mailto:jaclynlai@asmauto.com.sg>]

Sent: Monday, 17 May 2021 5:33 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021

Dear Sir / Madam,

Our client, the owner XD2552E wishes to file claim for the damages sustained from the above-stated accident, against your insured, XE 3056 J.

Pertaining to this accident, there are damages on truck, trailer, container and goods inside the container. For container with goods are supposed to load up to vessel today but is unable to do. For that, the shipping company has imposed detention charges of \$650 for today and will be increased on daily basis to our claimant. In order to cut more losses on this aspect, we urge you to arrange for survey of the damaged goods and container first by tomorrow.

After which, we would then follow up with quotation for truck, trailer and container.

Your kind understanding is highly appreciated. Thank you

We are going "GREEN"

*With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.

*We seek your kind cooperation to acknowledge upon receiving each time.

Best Regards,

Jacklyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg