Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 18 May 2021 10:29 AM
To: 'GERALD POH WEE BIN'; assignments; Admin A; SUR
Cc: 'MT_Claim_SG'
Subject: RE: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 18 May, 2021 9:31 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Lonpac External - Confidential
Our Ref: 20/21/21/VC05/024572

Dear Nivitha/Summer,

Please proceed to contact the workshop for the survey.

Our insured has yet to lodge the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 18 May 2021 9:22 am
To: victorfong@toplis.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/21/21/VC05/024572

Dear Victor,

As spoken, please contact the workshop for the survey to the cargoes.

For your information, our insured has not lodged the report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: ASM Jaclyn [mailto:jaclynlai@asmauto.com.sg]
Sent: Monday, 17 May 2021 5:33 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: THIRD PARTY CLAIM - XD2552E and XE3056J (your ref.); DOA 15.05.2021

Dear Sir / Madam,

Our client, the owner XD2552E wishes to file claim for the damages sustained from the above-stated accident, against your insured, XE 3056 J.

Pertaining to this accident, there are damages on truck, trailer, container and goods inside the container. For container with goods are supposed to load up to vessel today but is unable to do. For that, the shipping company has imposed

detention charges of $650 for today and will be increased on daily basis to our claimant. In order to cut more losses on this aspect , we urge you to arrange for survey of the damaged goods and container first by tomorrow.

After which, we would then follow up with quotation for truck, trailer and container.

Your kind understanding is highly appreciated. Thank you

We are going "GREEN"

*With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.

*We seek your kind cooperation to acknowledge upon receiving each time.

Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.
Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068
Web: www.asmauto.com.sg