

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 19 May 2021 10:07 AM
To: Tan, Bennie-WZ; Mei Kwan (LKKAUTO)
Cc: Admin A; SUR
Subject: RE: AIG REF: 9565276570SG-003 TP claim - GBE3164R / SKK4059S - 15/05/2021 *** LKK REF: CS3/AIG21005896/F3

Dear Bennie,

This is a PRI case.

We are still pending arrangement from repairer for survey.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Wednesday, 19 May 2021 9:56 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: AIG REF: 9565276570SG-003 TP claim - GBE3164R / SKK4059S - 15/05/2021 *** LKK REF: CS3/AIG21005896/F3

Hi Veron

Please let me know if this is a PRI case or a direct settlement matter under your care.

@Mei Kwan (LKKAUTO): Thanks!

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 18 May 2021 9:32 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 9565276570SG-003 TP claim - GBE3164R / SKK4059S - 15/05/2021 *** LKK REF: CS3/AIG21005896/F3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Veron,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Tuesday, 18 May 2021 8:31 PM
To: Admin A <admin-a@lkkauto.com>
Subject: AIG REF: 9565276570SG-003 TP claim - GBE3164R / SKK4059S - 15/05/2021

Hi LKK Team

Reference to above subject matter.

Kindly follow-up to engage OI for further evidences and any counterclaim made against TP.

Separately, please request supporting evidences from TP.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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