

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6495E/SR**

WITHOUT PREJUDICE

21 June 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6495E AND SMX7687S ALONG 736 GEYLANG RD ON 13/05/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6495E**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SMX7687S** at the material time of the accident with the driver of our client's vehicle, **Mr. Teo Sock Hwa**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SMX7687S**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,123.50
(2) Loss of Rental – 6 Days @\$67.76 per day	\$ 406.56
(3) Loss of Income – 6 Days @\$100.00 per day	\$ 600.00
(4) GIA Search	\$ 2.00
	<u>\$ 2,132.06</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6495E**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6495E/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC 6495E (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6495E that was damaged pursuant to the accident which occurred on 13/05/2021 (date) along NEAR 736 GEYLANG RD (location) involving vehicle no/s SMX 7687S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of SEPT (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443

ACCIDENT INVOLVING SHC 649SE & SMX 7687 S
ON 13/05/2021 AT/ALONG Geylang Road / Paya Lebar / Gulliemard
Road

1. I, TEO Sock HWA, NRIC No. S15148112

am the registered Hirer / Relief Driver of motor taxi No. SHC 649SE at the
time of the above accident.

- traffic
light
junction

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

SH 51514811/2
Signature with NRIC No.

14/05/21 X
Date

Name : _____

Address _____

Contact No. : _____

Email : _____

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,590.00** (Global Sum) for vehicle no. **SHC 6495E** that was damaged pursuant to the accident which occurred on **13/05/2021** (date) along **NEAR 736 GEYLANG ROAD** (location) involving vehicle no/s **SMX 7687S**.

This is pursuant to the inspection conducted on **17/05/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHC 6495E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 6495E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of SEPT (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 15-Jun-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC6495E			\$ 1,050.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,050.00
GST @ 7%				\$ 73.50
GRAND TOTAL				\$ 1,123.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



17 June 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Sock Hwa of NRIC Number S1514811Z is a registered driver of SHC6495E. Teo Sock Hwa is paying a discounted daily rental rate of \$67.76 (Inclusive of GST) on 13 May 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chir Bee Lian".



Chir Bee Lian (Ms)
Assistant Vice President
Taxis Administration

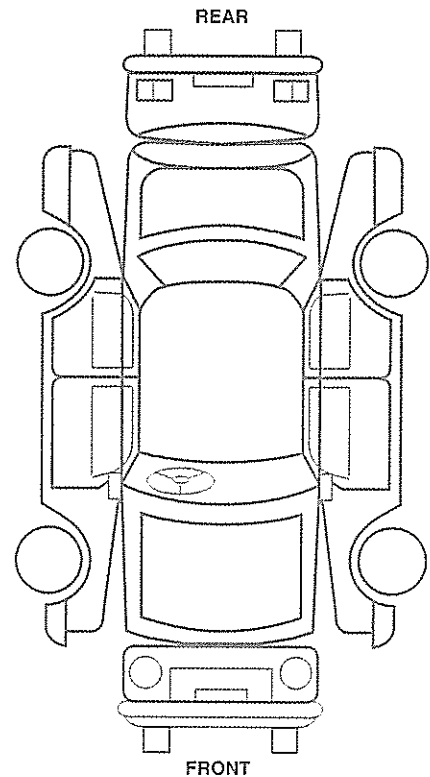
Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511

CHECK IN / OUT VOUCHER

DRIVER'S NAME Teo Sock HWA (CHIRER)	
NRIC S 120	HANDPHONE 98532557
VEH. REGN NO. SHC 6495E	MAKE / MODEL KO2
DATE IN 140521 TIME IN 1410	DATE OUT 190521 TIME OUT 1315
KILOMETRES IN 678.136 FUEL IN E 1/4 1/2 3/4 F	KILOMETRES OUT 678.136 FUEL OUT E 1/4 1/2 3/4 F

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

D O M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D O M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

Teo Sock Hwa x
 DRIVER'S NAME

14/05/21 x
 DRIVER'S SIGNATURE / DATE / TIME

[Signature]
 DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
 (PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

[Signature]
 CHECKED OUT BY
 (PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: ACCIDENT: DATE / TIME of ACCIDENT: 130521 1917 TP/U
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INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMX7687S

Date of Accident

13/05/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **28/01/2021 - 27/01/2023**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **14/05/2021 15:30****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING SMX 7687S(AIG) AND SHC 6495E AT/ALONG GEYLANG
RIGHT TURN TO PAYA LABAR JUNCTION ON 13/05/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 19/5/2021 10:31 AM

To: YUNKONG8@SINGNET.COM.SG <YUNKONG8@SINGNET.COM.SG>

19 May 2021

Mr Lai Yun Kong

[By Email Only]

Dear Sir/Madam,

You Ref: SMX7687S

Our Ref: CC4/AIG21005892/Gpa3

**ACCIDENT INVOLVING SMX 7687S(AIG) AND SHC 6495E AT/ALONG GEYLANG RIGHT TURN TO PAYA LABAR
JUNCTION ON 13/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6495E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2021 20:51	Clim Dtl Modified	Insured Name: -> LAI YUN KONG. Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200 304975H.	[A] HOW MEI KWAN
2	17 May 2021 20:51	Clim Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	17 May 2021 20:51	Clim Created	Reg No: SHC6495E. Acct Date: 2021/05/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 May 2021 20:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 May 2021 20:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[A] HOW MEI KWAN
6	17 May 2021 20:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 May 2021 20:51	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	17 May 2021 20:51	Label Added	(23):Express.	[A] HOW MEI KWAN
9	17 May 2021 20:51	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
10	19 May 2021 11:07	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	20 May 2021 14:27	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	21 Jun 2021 23:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Jun 2021 23:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Jun 2021 23:58	Clim Dtl Modified	JPJ Reg. Date: -> 2015/07/08.	[A] JOANNE LEE KHANG MIN
15	21 Jun 2021 23:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	25 Jun 2021 09:09	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	25 Jun 2021 09:13	Adj Mandate Request	Cur Req:1596.54:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,123.50 + (b)LOR(4days x \$67.76): \$271.04+ (c)LOI(4days x \$50):\$200.00+(d)LTA/GIA search fee: \$2.00 = Total: \$1,596.54 *2 recommendation repair days + 2 PRS = 4days *For your approval p	[A] CHEW HSIAO TONG
18	03 Aug 2021 11:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27. Mandate Remarks: subject to all docs in place Cost of Repair : \$1,123.50 Loss if Income : \$150.00 3 days @ \$50/day Loss of Use : \$203.28 3 days @ \$67.76/day LTA/ GIA Search Fee : \$2.00 Total	[I] Ler, Bernard-JQ
19	03 Aug 2021 11:30	Adj Mandate Set	Approved:1478.78:subject to all docs in place Cost of Repair : \$1,123.50 Loss if Income : \$150.00 3 days @ \$50/day Loss of Use : \$203.28 3 days @ \$67.76/day LTA/ GIA Search Fee : \$2.00 Total : \$1,478.78	[I] Ler, Bernard-JQ
20	04 Aug 2021 17:08	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	10 Aug 2021 10:43	Adj Mandate Request	Cur Req:1660.00:Hi,3rd party rejected our offer and propose \$1,660.00(all-in) as the taxi was grounded over the weekend and survey conducted in late evening on 17/05/21 @ 1715 hrs. Pls advise further ma ndate. Thanks.	[A] CHEW HSIAO TONG
22	20 Sep 2021 17:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/05/27. Mandate Remarks: subject to all docs in place Cost of Repair : \$1,123.50 Loss if Income : \$200.00 4 days @ \$50/day Loss of Rental : \$271.04 4 days @ \$67.76/day LTA/ GIA Search Fee : \$2.00	[I] Ler, Bernard-JQ
23	20 Sep 2021 17:45	Adj Mandate Set	Approved:1596.54:subject to all docs in place Cost of Repair : \$1,123.50 Loss if Income : \$200.00 4 days @ \$50/day Loss of Rental : \$271.04 4 days @ \$67.76/day LTA/ GIA Search Fee : \$2.00 Total : \$1,596.54	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2695469	19 May 2021 11:02:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6495E	Low, Xianyu	xx.xx
2695477	19 May 2021 11:10:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC6495E	SMX7687S	11.00
2703117	21 Jun 2021 23:58:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6495E	SMX7687S	11.00