

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 September 2021 9:03 AM
To: Shafawati
Cc: AccReport; Admin A
Subject: RE: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3
Attachments: DV_SHC6495E.pdf; ATA_SHC6495E.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 21 September 2021 4:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of SHC6495E, our client is agreeable on your offer of \$1,590.00 for the settlement on the above claim.

Kindly let us have your DV soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 21 September 2021 1:28 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$1,590.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 10 September 2021 1:26 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We are pending further mandate from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Friday, 10 September 2021 10:04 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert on our counter proposal soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Wednesday, 4 August 2021 6:01 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

WITHOUT PREJUDICE

Dear Sirs,

Thank you for your offer.

Solely for swift and amicable settlement we counter propose global \$1,660 (all-in).

The vehicle was grounded over the weekend and your surveyor came in late evening on 17/05/21 @ 1715 hrs.

Please consider and looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 4 August 2021 5:10 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,450.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 June 2021 4:43 PM
To: Shafawati <shafawati.rabu@premierauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case) ***LKK REF: CC4/AIG21005892/Gpa3

Dear Sir / Madam,

We acknowledge receipt of your email.

Our respective case handler, HT will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]
Sent: Monday, 21 June 2021 4:33 PM
To: Admin A <admin-a@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; CS A Team <cs-a@lkkauto.com>
Subject: LOD / Accident involving SHC6495E and SMX7687S on 13/05/2021 - (AIG Case)

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SMX7687S

Our Ref: SHC6495E/SR

Date of accident: 13/05/2021

We refer to the above mentioned accident.

Hereby we would like to append our losses from AIG Asia Pacific Insurance Pte Ltd, as insurers of vehicle number SMX7687S which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand, supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511