

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: **SHC6995D/SR**

WITHOUT PREJUDICE

8 June 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHC6995D AND SLT8756C ALONG STANFORD ROAD // NORTH BRIDGE ROAD ON 14/05/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6995D**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLT8756C** at the material time of the accident with the driver of our client's vehicle, **Mr. Tay Chin Koon**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLT8756C**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 674.10
(2) Loss of Rental – 4 Days @\$67.76 per day	\$ 271.04
(3) Loss of Income – 4 Days @\$100.00 per day	\$ 400.00
(4) GIA Search	\$ 2.00
	<u>\$ 1,347.14</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6995D**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

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Our Ref: SHC6995D/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

AUTHORIZATION TO ACT



(AIG Asia Pacific - Express Third Party Claim)

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6995D** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 6995D** that was damaged pursuant to the accident which occurred on **14/05/2021** (date) along **STAMFORD ROAD // NORTH BRIDGE ROAD** (location) involving vehicle no/s **SLT 8756C** ("the accident").



I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of 10 (month) 2021 (year)

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Global Sum) for vehicle no. SHC 6995D that was damaged pursuant to the accident which occurred on 14/05/2021 (date) along STAMFORD ROAD // NORTH BRIDGE ROAD (location) involving vehicle no/s SLT 8756C.

This is pursuant to the inspection conducted on 18/05/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PREMIER TAXIS PTE LTD (“the third party claimant”) of vehicle no. SHC 6995D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 6995D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of 05 (month) 2021 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 7-Jun-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6995 D			\$ 630.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 630.00
GST @ 7%				\$ 44.10
GRAND TOTAL				\$ 674.10



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 June 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lee Fon Kim of NRIC Number S1112958G is a registered driver of SHC6995D. Lee Fon Kim is paying a discounted daily rental rate of \$67.76 (Inclusive of GST) on 14 May 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "L." with a long vertical stroke extending downwards.



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511



CHECK IN / OUT VOUCHER

Call happy

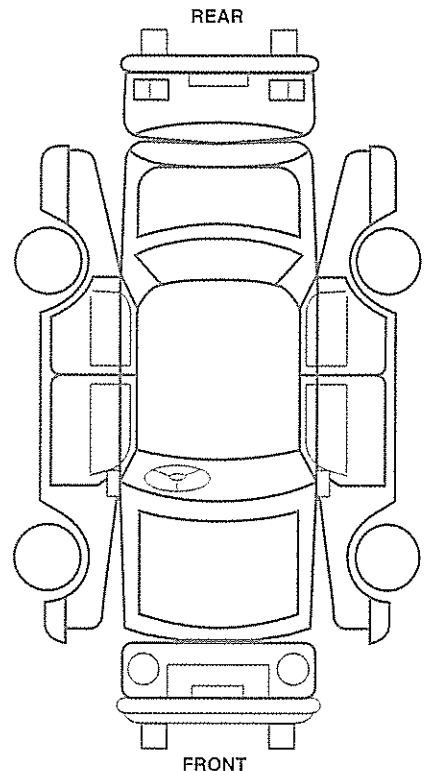
REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

DRIVER'S NAME <u>Tay Chin Koon</u>	
NRIC <u>S 7306870C</u>	HANDPHONE <u>8351 2951</u>
VEH. REGN NO. <u>SHC 6995</u>	MAKE / MODEL <u>KO2</u>
DATE IN <u>140521</u> TIME IN <u>1510</u>	DATE OUT <u>200521</u> TIME OUT <u>1440</u>
KILOMETRES IN <u> </u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT <u> </u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP
D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION
D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME Tay Chin Koon

DRIVER'S SIGNATURE / DATE / TIME [Signature]

DRIVER'S NAME Lee Fun Kim

DRIVER'S SIGNATURE / DATE / TIME [Signature]

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<p><u>TPW</u></p>


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLT8756C

Date of Accident

14/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **24/03/2021 - 23/03/2022**Requested By **GOH WEE DEK (PREMIER AUTO...**Requested Date **17/05/2021 15:53****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 21 May 2021 9:27 AM
To: viknesh.geevan@gmail.com
Subject: ACCIDENT INVOLVING SLT 8756C(AIG) AND SHC 6995D AT/ALONG CITYHALL JUNCTION ON 14/05/2021

21 May 2021

Mr Viknesh Geevanantham

[By Email Only]

Dear Sir/Madam,

You Ref: SLT8756C

Our Ref: CC4/AIG21005891/T1pa3

ACCIDENT INVOLVING SLT 8756C(AIG) AND SHC 6995D AT/ALONG CITYHALL JUNCTION ON 14/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC6995D against your insurance policy.

Based on all the available information on hands, we are of the view that we do not have a good defense towards the claim submitted by SHC6995D as it is a head-to-rear collision. From your video footage, SHC6995D stopped due to his front vehicle had stopped. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2021 20:19	Clm Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	17 May 2021 20:19	Clm Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	17 May 2021 20:19	Clm Created	Reg No: SHC6995D. Acct Date: 2021/05/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Premier Automotive Services Pte Ltd (Changi)	[A] HOW MEI KWAN
4	17 May 2021 20:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 May 2021 20:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[A] HOW MEI KWAN
6	17 May 2021 20:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 May 2021 20:19	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	17 May 2021 20:20	Label Added	(23):Express.	[A] HOW MEI KWAN
9	17 May 2021 20:20	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	19 May 2021 13:44	Video Downloaded	Downloaded OI video	[I] Loh, Chee-Heng
11	20 May 2021 22:51	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> XING GUO QIANG	[A] HOW MEI KWAN
12	20 May 2021 22:54	Adj Adjuster Assigned	XING GUO QIANG -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
13	21 May 2021 09:14	Video Downloaded	Downloaded OI video	[A] CHEW HSIAO TONG
14	02 Jun 2021 11:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	02 Jun 2021 11:33	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	02 Jun 2021 11:33	Clm Dtl Modified	JPJ Reg. Date: -> 2015/12/30.	[A] JOANNE LEE KHANG MIN
17	02 Jun 2021 11:33	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	10 Jul 2021 12:43	Adj Mandate Request	Cur.Req:1029.38:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$674.10 + (b)LOR(3days x \$67.76): \$203.28+(c)LOI(3days x\$50):\$150.00 (d)LTA/GIA search fee: \$2.00 = Total: \$1,029.38 *2 recommend ation repair days + 1PRS = 3days *For your approval please	[A] CHEW HSIAO TONG
19	12 Jul 2021 10:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[I] Loh, Chee-Heng
20	12 Jul 2021 10:37	Adj Mandate Set	Approved:1029.38.	[I] Loh, Chee-Heng
21	09 Sep 2021 15:14	Video Downloaded	Downloaded OI video	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type

ACTIVITY

[21/09/2021 10:29] CHEW HSIAO TONG:
Called OI at 96448460. Number not in service.
[09/09/2021 15:17] CHEW HSIAO TONG:
Called OI at 96448460. Number not in service

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2695136	18 May 2021 11:48:52	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHC6995D	SLT8756C	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2695549	19 May 2021 13:44:45	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC6995D	Loh, Chee-Heng	xx.xx
2698910	02 Jun 2021 11:33:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC6995D	SLT8756C	11.00