

**Fw: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS [External Confidential] LKK REF : CC4/LPC21005885/T1gs3**

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 5/24/2021 4:55 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

 1 attachments (100 KB)

Preliminary Advice.pdf;

Resend.

Dear Gerald,

**Enclosed for your perusal is:**

- **Preliminary advice**

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Monday, May 24, 2021 4:48 PM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS [External Confidential] LKK REF : CC4/LPC21005885/T1gs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SLX 8853J at M/s Z-ONE AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Monday, May 17, 2021 4:48 PM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; 'Nur Syafirah' <service@z-one.com.sg>

**Subject:** RE: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Monday, 17 May, 2021 3:34 PM

**To:** assignments@lkkauto.com

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Nur Syafirah <service@z-one.com.sg>

**Subject:** FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS [External Confidential]

## Lonpac External - Confidential

Our Ref : 20/21/21/VC05/024546 ( Kenny `s case)

Dear Summer/Nivitha

FYA

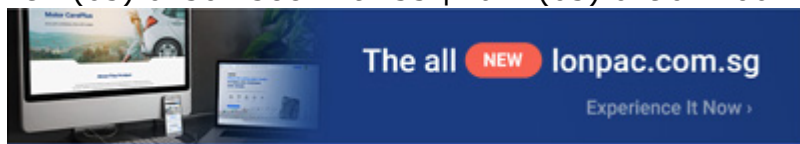
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Nur Syafirah [<mailto:service@z-one.com.sg>]

**Sent:** Monday, 17 May 2021 3:25 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS [External General]

Dear Gerald,

Kindly appoint **Marcus Chua** from **LKK** for the PRS.

Thank you.

*Best Regards,*

*Nur Syafirah*

*Z-One Automotive Pte Ltd*

*1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883*

*Tel: 66342112 Fax: 6634 2122*

On 17/5/2021 3:07 pm, GERALD POH WEE BIN wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 20/21/21/VC00/024546

Dear Nur,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

|    |                          |
|----|--------------------------|
| 1  | Nicholas Tey-Appraisal   |
| 2  | Jackson Quek - Appraisal |
| 3  | Joshua Ong - Appraisal   |
| 4  | Steve Chen- LKK          |
| 5  | Adrian Ling - LKK        |
| 6  | Kenneth Kong - LKK       |
| 7  | Qing Quo Xiang- LKK      |
| 8  | Oi Sun Pin - LKK         |
| 9  | Mohd Rasul -LKK          |
| 10 | Marcus Chua - LKK        |

Please let us hear from you within the next 2 working days.

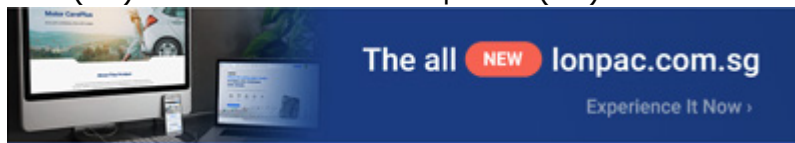
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - General data is for internal / external use.*

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**From:** Nur Syafirah [<mailto:service@z-one.com.sg>]

**Sent:** Monday, 17 May 2021 2:52 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** [enquiry@z-one.com.sg](mailto:enquiry@z-one.com.sg)

**Subject:** (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SLX8853J & XD6555X ALONG LOYANG AVE (FILTER LANE TWDS TPE (PIE) ON 07/05/2021 AT 0955HRS

Dear Sir /Mdm,

Kindly find the attached PRS Request & GIA Report for your kind attention.

Please do send us the list of your surveyors for us to choose.

Do revert back to us at the soonest.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

*Best Regards,*

*Nur Syafirah*

*Z-One Automotive Pte Ltd*

*1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883*

*Tel: 66342112 Fax: 6634 2122*