

Our Ref: CT0521/SHD4800R/JW(st)  
Date: 24.06.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 14.05.2021 INVOLVING SHD4800R & SLN 573Y ALONG STIRLING ROAD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD4800R, which was involved in the captioned accident with your insured vehicle No SLN 573Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,367.07
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,600.21**

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SHD4800R , SLN573Y  
ALONG STIRLING ROAD****ON 14-May-21 10:45**I / We **ONG KAH KWEE** (Hirer) NRIC No.: **SXXXX592F**and/or (Relief) NRIC No.: **SXXXX592F**Taxi Number **SHD4800R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-May-2021**Name of Hirer **ONG KAH KWEE**Hirer NRIC **SXXXX592F**

Signature :

Address **313 ANG MO KIO AVE 3 #02-2298  
560313**Contact No. **91897231**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,367.07 (Repair Cost), S\$700.76 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SHD 4800R that was damaged pursuant to the accident which occurred on 14/05/2021 (date) along STIRLING ROAD (location) involving vehicle no/s SLN 573Y. This is pursuant to the inspection conducted on 17/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 4800R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 4800R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20th (day) of Aug (month) 20 21 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004  
AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4800R

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
24.07.2019

CHASSIS CODE  
KMHC851CVKU164953

INV. NO/DATE  
91569739 15.06.2021

JOB NO.  
305468753

ODOMETER READING

DATE/TIME IN  
14.05.2021 11:30

Description : 3P 14.05.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2544	CAP-RR HOOK	1	98.80	20.00	79.04
0004	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
SUB-TOTAL				:		637.64

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSOR	40.00	40.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91569739	1,367.07	

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4800R

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
24.07.2019

CHASSIS CODE  
KMHC851CVKU164953

INV. NO/DATE  
91569739 15.06.2021

JOB NO.  
305468753

ODOMETER READING

DATE/TIME IN  
14.05.2021 11:30

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					640.00

Items total	1,277.64
Add GST @ 7.000 %	89.43
Invoice amount	1,367.07

Issued by : KATHERINETAN 15.06.2021 13:26:11  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK No.
8010004	91569739	1,367.07	

Our Ref: CT21050216

Date: 15 June 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      14/05/2021    @   10:45 hrs  
ALONG                               STIRLING ROAD  
INVOLVING                        SLN573Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4800R** (the "Taxi"). The Taxi was hired to **ONG KAH KWEE IC NO SXXXX592F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



MILEAGE READING				MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
6	0	8	6	346.5	0615	2119	08.05.21	SHD 4800R					SHD 4800R	1150	-
7	0	4	7	397.6	0630	2050	11.05.21						203098	-	1130
8	0	8	0	329.0	0630	2050	12/05/21						374.3	0620	2129
9	1	0	6	259.2	1030	1908	13/05/21						308.3	1030	2058
10	1	2	8	223.3	1030	1908	14/05/21						151.7	0630	1200
11	1	6	9	404.6	0620	2002	14/5	Accident Striving Rd					In	1130	-
12	2	0	2	330.0	0620	2002	19/5	Accident					Out	-	1230
13	2	3	7	358.6	0620	2033		Repair	LY						
14	2	6	7	297.3	0630	2049									
15	3	0	3	359.4	0630	2037									

## INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SLN573Y

Date of Accident

14/05/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **21/04/2021 - 20/04/2022**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **14/05/2021 12:53**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SLN 573Y & SHD 4800R ALONG/AT STIRLING ROAD ON 14/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 5/19/2021 10:13 AM

To: JEFFOSL@YAHOO.COM <JEFFOSL@YAHOO.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21005877/rs3

**ONG SWEE LEONG JEFFREY - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 573Y & SHD 4800R ALONG/AT STIRLING ROAD ON 14/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 4800R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**


Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	17 May 2021 18:10	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	17 May 2021 18:10	<b>Clim Veh Model Changed</b>	(205978) HYUNDAI AE IONIQ HEV 1.6 (A).	[A] Lee Su Li
3	17 May 2021 18:10	<b>Clim Created</b>	Reg No: SHD4800R. Acct Date: 2021/05/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: ComfordDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	17 May 2021 18:10	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 May 2021 18:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/27	[A] Lee Su Li
6	17 May 2021 18:10	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 May 2021 18:10	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	17 May 2021 18:10	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	17 May 2021 18:10	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] Lee Su Li
10	19 May 2021 09:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
11	01 Jul 2021 15:22	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	01 Jul 2021 15:22	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	01 Jul 2021 15:22	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/07/24.	[A] JOANNE LEE KHANG MIN
14	01 Jul 2021 15:22	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	26 Jul 2021 12:04	<b>Adj Mandate Request</b>	Cur.Reg:2069.83:Lia:100%*Quantum:(a)CORw/GST:\$1,367.07+(b)LOR(4days x \$125.19):\$500.76+(c)LOI(4days x \$50) : \$200+ (d)LTA/GIA search fee:\$2.00=Total:\$2,069.83*Recommended 2 repair d ays + 2 PRS= 4 Days	[A] Jaslin Kok Chin Yi
16	27 Jul 2021 09:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/05/27	[I] Loh, Chee-Heng
17	27 Jul 2021 09:28	<b>Adj Mandate Set</b>	Approved:2069.83.	[I] Loh, Chee-Heng

Date From     Date To     Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2695147	18 May 2021 12:14:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD4800R	Low, Xianyu	xx.xx
2695153	18 May 2021 12:21:28	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD4800R	SLN573Y	11.00
2706001	01 Jul 2021 15:22:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4800R	SLN573Y	11.00

