

Our Ref: CC0521/SHC7197J/JW(st)
Date: 06.07.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 12.05.2021 INVOLVING SHC7197J & SMS2166M ALONG TAMPINES AVE 1

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7197J, which was involved in the captioned accident with your insured vehicle No SMS2166M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,564.00
2. Loss of Rental	8 days x S\$ 114.95	S\$	919.60
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	8 days x S\$ 80.00	S\$	640.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **7,125.60**

A copy each of the following supporting documents marked [X] is enclosed:

- | | | | |
|-------------------------------------|--|-------------------------------------|---|
| <input checked="" type="checkbox"/> | Original Repair Bill | <input checked="" type="checkbox"/> | Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> | GIA/Police Report(s) | <input checked="" type="checkbox"/> | Rental Rate Letter |
| <input checked="" type="checkbox"/> | LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> | Downtime/Mileage Record |
| <input type="checkbox"/> | Survey Report / Bill | <input type="checkbox"/> | Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> | Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | | |
| <input type="checkbox"/> | Tow Chit / PIR / Hirer's IRAS / Others : | | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC7197J , SMS2166M
ALONG TAMPINES AVE 1****ON 12-May-21 15:55**I / We **GAN ENG DUI** (Hirer) NRIC No.: **SXXXX564E**and/or **ONG TECK BENG** (Relief) NRIC No.: **SXXXX156F**Taxi Number **SHC7197J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-May-2021**Name of Hirer **GAN ENG DUI**
Hirer NRIC **SXXXX564E**

Signature :

Address **1 HOUGANG AVENUE 3 #08-302
530001**Contact No. **84389034**Name of Relief **ONG TECK BENG**
Relief NRIC **SXXXX156F**

Signature :

Address **710 HOUGANG AVE 2 #08-125
530710**Contact No. **97650704**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,782.00** (Repair Cost), **S\$412.38** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 7197J** that was damaged pursuant to the accident which occurred on **12/05/2021** (date) along **TAMPINES AVE 1** (location) involving vehicle no/s **SMS 2166M**. This is pursuant to the inspection conducted on **17/05/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 7197J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 7197J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Dec (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 12.05.2021

VEHICLE NO
SHC7197J

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.07.2016

CHASSIS CODE
KMHLB41UMGU092493

NO/DATE
91573124 28.06.2021

JOB NO.
305468755

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		5,200.00
Add GST @ 7.000 %		364.00
Total Invoice amount		5,564.00

Issued by : KATHERINETAN 28.06.2021 10:49:23
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC21050206



Date: 18 June 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/05/2021 @ 15:55 hrs
ALONG TAMPINES AVE 1
INVOLVING SMS2166M

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7197J** (the "Taxi"). The Taxi was hired to **GAN ENG DUI IC NO SXXXX564E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMS2166M

Date of Accident

12/05/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **17/02/2021 - 16/02/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **14/05/2021 09:32**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH07197J

ACCIDENT INVOLVING SMS 2166M & SHC 7197J ALONG/AT TAMPINES AVE 1 ON 12/05/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/1/2021 2:39 PM

To: NAJIBSAID@HOTMAIL.COM <NAJIBSAID@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21005876/Grs3

MOHAMAD NAJIB BIN MOHD SAID – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMS 2166M & SHC 7197J ALONG/AT TAMPINES AVE 1 ON 12/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 7197J against your motor insurance policy.

Based on the available information on hand, We are of the view that both parties should exercise caution when changing lane. The case would be resolved at equal liability. Therefore, we will proceed to negotiate for an amicable settlement with third party claimant.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2021 17:57	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD.	[A] Lee Su Li
2	17 May 2021 17:57	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	17 May 2021 17:57	Clim Created	Reg No: SHC7197J. Acct Date: 2021/05/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	17 May 2021 17:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 May 2021 17:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[A] Lee Su Li
6	17 May 2021 17:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 May 2021 17:57	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	17 May 2021 17:57	Label Added	(23):Express.	[A] Lee Su Li
9	17 May 2021 17:57	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] Lee Su Li
10	17 May 2021 17:58	Adj Adjuster Assigned	Lim Teow Guan -> XING GUO QIANG	[A] Lee Su Li
11	19 May 2021 08:22	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
12	19 May 2021 15:00	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
13	19 May 2021 15:36	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	19 May 2021 15:45	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	19 May 2021 15:50	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
16	24 May 2021 14:39	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
17	08 Jun 2021 19:03	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
18	08 Jun 2021 19:09	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
19	08 Jun 2021 19:10	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
20	11 Jun 2021 17:08	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
21	11 Jun 2021 18:21	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
22	15 Jun 2021 15:47	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
23	15 Jun 2021 15:50	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
24	18 Jun 2021 10:25	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
25	21 Jun 2021 11:55	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Wilson-KL
26	23 Jun 2021 15:41	Video Downloaded	Downloaded TP VIDEO	[I] MdNoor, Norsiah

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	01 Jul 2021 15:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28	01 Jul 2021 15:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
29	01 Jul 2021 15:16	Clm Dtl Modified	JPJ Reg. Date: -> 2016/07/28.	[A] JOANNE LEE KHANG MIN
30	01 Jul 2021 15:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
31	11 Aug 2021 10:54	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
32	11 Aug 2021 11:06	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Wilson-KL
33	11 Aug 2021 11:07	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
34	11 Aug 2021 12:02	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
35	01 Oct 2021 14:33	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
36	01 Oct 2021 14:37	Video Downloaded	Downloaded TP VIDEO	[A] Jaslin Kok Chin Yi
37	01 Oct 2021 14:46	Adj Mandate Request	Cur.Req:3278.85:Lia:50%*Quantum:(a)CORw/GST:\$5,564+(b)LOR(6days x \$114.95):\$689.70+(c)LOI(6days x \$50):\$300 =50%:3,276.85 + (d)GIA search fee:\$2.00=Total:\$3,278.85*Recommend 4 repair days +2 PRS = 6 Days	[A] Jaslin Kok Chin Yi
38	04 Oct 2021 09:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[I] MdNoor, Norsiah
39	04 Oct 2021 09:41	Adj Mandate Set	Approved:3278.85.	[I] MdNoor, Norsiah
40	13 Oct 2021 12:14	Video Downloaded	Downloaded TP VIDEO	[I] Dally Amri, Mimi Zarina

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2695158	18 May 2021 12:38:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC7197J	Low, Xianyu	xx.xx
2695162	18 May 2021 12:44:10	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC7197J	SMS2166M	11.00
2702873	21 Jun 2021 11:14:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC7197J	Jaslin Kok Chin Yi	xx.xx
2705996	01 Jul 2021 15:16:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7197J	SMS2166M	11.00

