

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 04.06.2021

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES : GBD 3797U / SLD 8935L ON.17.05.2021**

We are the authorized repair workshop for the owner of motor vehicle no: **GBD 3797U**, which was involved in the captioned accident with your insured vehicle no: **SLD 8935L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,634.00
2) Loss of Rental	\$ 300.00
3) Towing Fee	\$ 120.00
4) GIA Search Fee	\$ 2.00
	<u>\$ 7,056.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                   |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice            | b) Car Rental Invoice / Agreement |
| c) Towing Bill                     | d) GIA Search Result              |
| e) Letter of Authorisation ,etc... | f) GIA Report                     |
| g) Police Report                   | h) I/C & Driving License          |
| i) Insurance Certificate           | j) Vehicle Registration Log Card  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechnauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 17.05.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. G1BD 3797U / SLD 8935L

ALONG Geylang Rd, Singapore

ON 17.05.2021

I/We, Sky City Pte. Ltd.

of (NRIC No./ROC No.) 201408106H

of 1001 Eunos Avenue 8 #01-30 Eunos Industrial Estate Singapore 409496

owner of vehicle no. G1BD 3797U in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle G1BD 3797U at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.



Signature of Owner :

Name of Owner :

Sky City Pte. Ltd.

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00065402000

Claim No : SNM21D202851/LKKDS

Claimant : SKY CITY PTE. LTD

Amount : S\$ 7,056.00

SINGAPORE DOLLARS SEVEN THOUSAND AND FIFTY SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLD 8935L

Insured Vehicle No. : GBD 3797U

Date of Loss : 17/05/2021

Place of Accident : ALONG GEYLANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG YEE KIAT

Driver Name : WONG YOON LEI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	6,634.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	300.00
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	120.00
		=====
TOTAL . . . . .	S\$	7,056.00
		=====

Claimant Name : SKY CITY PTE. LTD

NRIC No : 201408106H

Signature :



Date : 19.08.2021

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22408

Date : 04.06.2021  
Vehicle No : GBD 3797U  
Make/Model : Kia K2500  
Chassis/Eng# :  
Accident Date : 17.05.2021  
Claim No : 0521 -22408  
Reference :  
Policy No :

	Amount
To proceed on lump sum repair	S\$ 6200.00

E. & O. E.

Total : S\$ 6200.00

GST @ 7% : S\$ 434.00

Amount Due : S\$ 6634.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: SKY CITY PTE LTD

Invoice : DCR-2021-05-18

Date : 20.05.2021

Agreement No : 21823

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>GY 9749A</u> ( 0521-22408 )	\$ 300.00
Rental Period from <u>17.05.2021</u> to <u>20.05.2021</u> .	

E. & O. E.

Total \$ 300.00

JENNY LAW  
for Dynamic Car Rental



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. **21823**

Name <b>Sky Ctry Pte. Ltd. (201408106H)</b>			REG. No. <b>GY9749A</b>		MAKE MODEL:	
ADDRESS <b>1001 Eunos Avenue 8</b>			DIESEL		PETROL	E 1/4 1/2 3/4 F
<b>#01-30 Eunos Industrial Estate</b>			KM IN		DATE & TIME IN <b>20.05.2021 @ 11.00am</b>	
<b>Singapore 409496</b>			KM OUT		DATE & TIME OUT <b>17.05.2021 @ 5.20pm</b>	
NAMED DRIVER <b>Chong Chee Seng</b>			KM DRIVEN		TIME USED	
DRIVING LICENCE NO <b>G7946701X</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@\$\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>3</b> DAYS		@\$\$ <b>100.00</b> <b># 300.00</b>	
ADD NAMED DRIVER			WEEKS		@\$\$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@\$\$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			X		TOTAL RENTAL <b># 300.00</b>	
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 2000.00 *Section II - Used in S'pore Only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER: Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 6000.00 *Section II - Used in S'pore Only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.			X		DELIVERY FEE	
			PER DAY \$		PER MONTH \$	
			PER WEEK \$		COLLECTION FEE	
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
			X			
			PER DAY \$		PER MONTH \$	
			PER WEEK \$			
PREPAYMENT			TOTAL CHARGE			
CHECK			DEPOSIT			
CASH						
RECEIPT NO.			NETT CHARGE			
AMOUNT DUE / REFUND						

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE



张建福(机件)拖车服务  
TEO KIAN HOCK (CHEE CHEN) TOWING SERVICES

Mailing Address: 40 Cactus Road, Singapore 809597

Tel: 6858 4067 Fax: 6854 0407

廿四小时服务 24 HOURS SERVICE

Reg. No. 413736/00L

CASH SALE / WORK ORDER

No. 12190

Date: 17/5/21

寶號

Messrs: Cosu

車號

Vehicle No: 9BD37974

車型

Model No: 10L 01-68

由

From: Lor 11 Geylang

到

To: Kaki Bukit

時間 (日/夜)

Time (day/night):

其他

Others: 吊起未寸扣拖

CASH \$: 120

CHEQUE:

PAID

經手人

Authorised by:

收貨人

Received by:

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SLD8935L

Date of Accident

17/05/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**  
Period of Insurance ..... **30/06/2020 - 29/06/2021**  
Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**  
Requested Date ..... **17/05/2021 14:51**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**ACCIDENT INVOLVING SLD 8935L & GBD 3797U ALONG/AT GEYLANG ROAD ON 17/05/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 5/20/2021 9:41 AM

To: NGYEKI@GMAIL.COM <NGYEKI@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI21005875/Urs3

**NG YEE KIAT – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLD 8935L & GBD 3797U ALONG/AT GEYLANG ROAD ON 17/05/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBD 3797U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: Direct Settlement - Accident Involving SLD 8935L (OI: SNM21D202851/C02/SLD8935L/TOHHS) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Mon 8/16/2021 8:54 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**LKK REF - CC6/CTI21005875/Urs3**

**CTI REF - SNM21D202851/C02/SLD8935L/TOHHS**

Dear Sirs

We refer to the above matter.

Please proceed to resolve the third party property claim up to \$7,056.00.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Friday, August 13, 2021 3:58 PM

**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: Direct Settlement - Accident Involving SLD 8935L (OI: SNM21D202851/C02/SLD8935L/TOHHS) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to our mandate request on 01/07/2021.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Thursday, July 1, 2021 1:59 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Direct Settlement - Accident Involving SLD 8935L (OI: SNM21D202851/C02/SLD8935L/TOHHS) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLD 8935L (CTI) AND GBD 3797U (TP) ON 17/05/2021**

We refer to the above matter.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$ 7,056.00 (all-in).**

The summary is as follows: -



	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,367.00	\$ 6,634.00 (\$6,200.00 + 7% GST)
2. Loss of Rental (3 days x \$100.00)	\$ 300.00	\$ 300.00 (3 days x \$100.00)
3. Towing Fee	\$ 120.00	\$ 120.00

4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 19,789.00	<b><u>\$ 7,056.00</u></b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, June 18, 2021 5:11 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving SLD 8935L (OI: SNM21D202851/C02/SLD8935L/TOHHS) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

**LKK REF - CC6/CTI21005875/Urs3**

**CTI REF - SNM21D202851/C02/SLD8935L/TOHHS**

Dear Sirs

We refer to our email of 19 May 2021.

Please let us have a copy of the Preliminary advice.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG**

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**From:** Alfred Toh

**Sent:** Wednesday, May 19, 2021 10:58 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving SLD 8935L (OI: SNM21D202851/C02/SLD8935L/TOHHS) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

**LKK REF - CC6/CTI21005875/Urs3**

**CTI REF - ~~SNM21D202851/C02/SLD8935L/TOHHS~~**

Dear Sirs

We refer to the above matter.

Attach herewith mutual client' s SAS report for your attention and necessary action.

Please let us have the Preliminary Advice at your earliest convenience.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 TaipingSG**

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**From:** Claims Dept of CTI

**Sent:** Tuesday, May 18, 2021 7:37 PM



**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D202851/C02/SLD8935L/TOHHS / FW: Direct Settlement - Accident Involving SLD 8935L (OI : CTI - TBA) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D202851/C02/SLD8935L/TOHHS.

Dear Alfred ,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 18 May 2021 11:29 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLD 8935L (OI : CTI - TBA) and GBD 3797U (TP : LKK REF - CC6/CTI21005875/Urs3) on 17/05/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBD 3797U at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**