

SM AUTOMOTIVE

Our Ref : SLB8505E
Your Ref : GBH5392U
Date : 26th Jun 2021

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLB8505E & GBH5392U AT KPE TOWARDS ECP B4 AIRPORT ROAD
ON 15.05.2021 @ 14:05HRS**

We are instructed by **MUHAMMAD FAIZAL BIN JANI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLB8505E** was damaged by vehicle **GBH5392U** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 19,900.00
2) Loss of Rental for 13 days	\$ 1,560.00
3) LTA Search	\$ 2.00
	<u>\$ 21,462.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt
- 4) Vehicle Rental Agreement (Invoice)

Please let us have your cheque for the sum **\$ 21,462.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

15.05.2021 @ 1405hrs

Involving Vehicles

SLB8505E x GBH5392U

Along

KPE Towards ECP b4 Airport Road

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLB8505E

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature

(Company's stamp if applicable)

Name:

Muhammad Faizal Bin Juni

NRIC No.:

582273869

Date:

15.05.21

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SM AUTOMOTIVE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$21,000.00 (Global Sum) for vehicle no. SLB 8505E that was damaged pursuant to the accident which occurred on 15/05/2021 (date) along KPE TOWARDS ECP BEFORE AIRPORT ROAD (location) involving vehicle no/s GBH 5392U.

This is pursuant to the inspection conducted on 17/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHAMMAD FAIZAL BIN JANI (the third party claimant") of vehicle no. SLB 8505E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLB 8505E (vehicle no.) as a result of the accident.


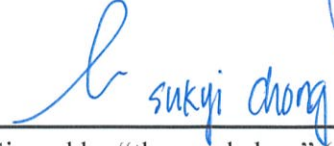
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 08 (month) 20 21 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client: MUHAMMAD FAIZAL BIN JANI

Invoice No : SMP2106-0040

Date : 26-Jun-21

Date of Accident : 15-May-21

Vehicle No. : SLB8505E

Model Type : HONDA SHUTTLE

Descriptions		Amount
Lump Sum Repair Cost		19,900.00
Total		19,900.00

(SGD) Dollars: NINETEEN THOUSAND AND NINE HUNDRED ONLY





SAB 8505E
SM

HIRER'S PARTICULARS

If Different From
Section ①

I/We

of

S

Tel:

hereinafter called "the Hirer" hereby confirm having agreed to hire this day from HOCK CHUAN HENG CAR RENTAL & TRADING PTE LTD hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be held responsible for:-

a) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$1500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire or loss resulting from theft and destruction of the Vehicle.

b) COMPREHENSIVE MOTOR VEHICLE COVERAGE

the Excess which is the maximum amount of \$2000 for any damage caused to the hired Vehicle from any single accident or any loss resulting from third party damage claim, injury claim, theft or destruction of the Vehicle.

c) Only persons above 24 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the vehicle.

whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof:

Vehicle Regn No. 車輛註冊號碼		SMA 8657E		Rental Agreement 合同號碼		No. H 15362	
Section ① Hirer's And/Or Driver's Particulars 租車者/駕駛員個人記錄				租出日期及時間 Date & Time OUT 15-05-2021 4.00pm			
姓名 Name: Muhammad Faizal Bin Jani				交車日期及時間 Date & Time IN 28-05-2021 1455 Hrs			
地址 Address: Blk 659A Punggol East #06-775				Chargeable		Rates Amount	
S 821659				13		天 Days @ \$ 81500/-	
居民證/護照號碼 I/C No./Passport No: S82273869				駕駛執照號碼 Driving Licence No:		星期 Weeks @ \$	
居民證/護照種類 Type of I/C/Passport:				Pass 日期 Pass Date: 11.09.2001		月 Months @ \$	
出生日期 Date of Birth: 28.8.1982				發出地 Place of Issue:			
三號保險底金 \$1500/- a) Third Party Only Policy Excess \$1500/-				一號保險底金 \$2000/- b) Comprehensive Policy Excess \$2000/-		保險 Insurance	
車輛必須歸還車主於 Vehicle Must Be Returned To Owner's Office By:				總計 Total Charge			
備註與付款記錄 Remarks & Payment Records				按金 Security Deposit			
				總金額 Total Payable		81500/-	
				來銀 Amount Paid			
				送車/費 Delivery Fees			
IMPORTANT! For Singapore Use only.				收車費用 Collection Fees/Misc.			
				超過/小時 Extra Hours @ \$			
出車油箱 Fuel Tank OUT		E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		出車油箱 Fuel Tank IN		E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
車牌號碼 Vehicle No:		1)		起 From:		至 To:	
車牌號碼 Vehicle No:		2)		起 From:		至 To:	
工具 Tools		輪胎 Spare Tyre		裝飾品 Accessories		加額費用 Total Additional Charges	
車輛發出人 Vehicle Issued By:		車輛接收人 Vehicle Collected By:					
NOTE: 註 租車者或司機必須付所有停車, 違反交通及噴過量黑煙法例負起一切的責任。 HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC AND SMOKY EXHAUST VIOLATION.				總計 Grand Total			

租車者不准載沙或石灰
HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE
PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING.

我/我們同意以上及後頁租車公司所列的條規與條件。
I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement

日期
Date:

15.5.21

租車者簽名
Signature of Hirer:


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH5392U

Date of Accident

15/05/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **13/07/2020 - 12/07/2021**Requested By **SUKYI CHONG (CHEW MOTOR ...**Requested Date **15/05/2021 15:17**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 May 2021 2:59 PM
To: O2AIRCONBIZ@GMAIL.COM
Subject: ACCIDENT INVOLVING GBH5392U(AIG) /SLB 8505E/ GZ 6788B AT/ALONG KPE TUNNEL ENTRANCE OF TAMPINES ROAD ON 15/05/2021

24 May 2021

M/s O2 AIRCON ENGINEERING PTE LTD
Driver: UTHANDAM MATHIYAZHAGAN

[By Email Only]

Dear Sir/Madam,

You Ref: GBH5392U

Our Ref: CC6/AIG21005861/Apa3

ACCIDENT INVOLVING GBH5392U(AIG) /SLB 8505E/ GZ 6788B AT/ALONG KPE TUNNEL ENTRANCE OF TAMPINES ROAD ON 15/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLB8505E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he had collided third party vehicle from behind. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2021 15:48	Clim Dtl Modified	Claimant's Name: -> MUHAMMAD FAIZAL BIN JANI.	[A] HOW MEI KWAN
2	17 May 2021 15:48	Clim Veh Model Changed	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	17 May 2021 15:48	Clim Created	Reg No: SLB8505E. Acct Date: 2021/05/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: SM Automotive (HQ)	[A] HOW MEI KWAN
4	17 May 2021 15:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 May 2021 15:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27	[A] HOW MEI KWAN
6	17 May 2021 15:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 May 2021 15:48	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	17 May 2021 15:49	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	17 May 2021 15:49	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	28 Jun 2021 09:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	28 Jun 2021 09:24	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	28 Jun 2021 09:24	Clim Dtl Modified	JPJ Reg. Date: -> 2016/04/25.	[A] JOANNE LEE KHANG MIN
13	28 Jun 2021 09:24	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	05 Jul 2021 16:00	Adj Mandate Request	Cur.Reg:21202.00:Liability: 100%(B28) *Quantum: (a)COR:\$19,900.00 +(b)LOR(13days x \$100.00): \$1,300.00 +(c)Search fee:\$7.45 = Total: \$21,202.00 *MV:\$50K(est) - LTA Rebate:\$28,381.00 = 21,619.00 *14 recommendation repair days *For your approval pl	[A] CHEW HSIAO TONG
15	11 Aug 2021 10:36	Video Downloaded	Downloaded SLB8505E vs GBH5392U_TP VIDEO(FRONT)	[I] Goh, Jeremy-CX
16	11 Aug 2021 10:36	Video Downloaded	Downloaded SLB8505E vs GBH5392U_TP VIDEO(REAR)	[I] Goh, Jeremy-CX
17	11 Aug 2021 14:52	Video Downloaded	Downloaded SLB8505E vs GBH5392U_TP VIDEO(FRONT)	[I] Khoo, Kay-Eng
18	19 Aug 2021 00:00	Video Downloaded	Downloaded SLB8505E vs GBH5392U_TP VIDEO(FRONT)	[I] Tan, Bennie-WZ
19	19 Aug 2021 00:01	Video Downloaded	Downloaded SLB8505E vs GBH5392U_TP VIDEO(REAR)	[I] Tan, Bennie-WZ
20	19 Aug 2021 00:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/27. Mandate Remarks: Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ
21	19 Aug 2021 00:24	Adj Mandate Set	Approved:21202.00:Subj to all docs/billings in order, SAB.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type

ACTIVITY

[19/05/2021 15:10] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2694886	17 May 2021 15:54:10	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLB8505E	GBH5392U	11.00

2697029	25 May 2021 13:02:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLB8505E	CHEW HSIAO TONG	xx.xx
2697030	25 May 2021 13:03:00	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLB8505E	CHEW HSIAO TONG	xx.xx
2704460	28 Jun 2021 09:24:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB8505E	GBH5392U	11.00