

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 24 May 2021 2:59 PM  
**To:** O2AIRCONBIZ@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING GBH5392U(AIG) /SLB 8505E/ GZ 6788B AT/ALONG KPE TUNNEL ENTRANCE OF TAMPINES ROAD ON 15/05/2021

24 May 2021

**M/s O2 AIRCON ENGINEERING PTE LTD**  
**Driver: UTHANDAM MATHIYAZHAGAN**

[By Email Only]

Dear Sir/Madam,

**You Ref: GBH5392U**

**Our Ref: CC6/AIG21005861/Apa3**

**ACCIDENT INVOLVING GBH5392U(AIG) /SLB 8505E/ GZ 6788B AT/ALONG KPE TUNNEL ENTRANCE OF TAMPINES ROAD ON 15/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLB8505E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he had collided third party vehicle from behind. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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