

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 20 August 2021 2:00 PM
To: 'sm automotive'
Cc: Admin A
Subject: RE: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3
Attachments: DV_SLB8505E.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, 19 August 2021 5:58 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your email.

We accept your offer at a global sum of \$21,000, kindly send us the discharge voucher for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, August 19, 2021 4:51 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$21,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, 13 August 2021 10:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your email with update.

We look forward to hearing from you soon for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, August 13, 2021 10:07 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi,

We are still pending mandate from AIG.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 13 August 2021 9:18 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Please advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, July 30, 2021 1:19 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

We look forward to hearing from you once the offer is available, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, July 30, 2021 1:17 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Dear Sirs/Mdm,

We are still pending mandate from AIG.

In view of high quantum, kindly allows more time for AIG to review. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 30 July 2021 11:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly update us the status and revert as today is month end which is need to prepare report for my boss.

We look forward to hearing from you soon, thanks.

Regards,

Suky Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Saturday, July 24, 2021 12:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your email.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, July 24, 2021 12:26 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Dear Sirs/Mdm,

We are still pending mandate approval from AIG.

We will get back to you asap.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 23 July 2021 10:07 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, July 16, 2021 1:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, July 16, 2021 1:09 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Dear Sirs/Mdm,

We are pending mandate approval from AIG.

We will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 16 July 2021 1:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Kindly advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

SukyiChong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, July 5, 2021 5:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Enclosed photo after repair for your reference.

We look forward to hearing from you soon for the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, July 5, 2021 3:53 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi,

Kindly provide after repair photos for SLB8505E.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, 2 July 2021 10:30 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Please advise your offer and revert for a close case.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, June 28, 2021 2:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

We look forward to hearing from you soon of the offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 28, 2021 2:10 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi,

We are preparing report to seek mandate from AIG.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Monday, 28 June 2021 1:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Without Prejudice

Hi Hsiao Tong

Please advise did your Surveyor Adrian already pass you his marked estimate?

Please let us know and we will gently reminder him.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, June 28, 2021 12:29 PM

To: sm automotive <sm_automotive@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021 *** LKK REF: CC6/AIG21005861/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Saturday, 26 June 2021 2:42 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SLB8505E CLAIMING AGAINST GBH5392U DOA:15.05.2021

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon of the offer to close the case, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276