

RE: TP / 257284 GBA 7972U MANDATE APPROVAL

Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Tue 13/7/2021 9:59 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Dear Denise

Please proceed at 6000.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 13 July 2021 8:27 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Subject: Re: TP / 257284 GBA 7972U MANDATE APPROVAL

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Please advise.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 8 July 2021 10:39 AM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: Re: TP / 257284 GBA 7972U MANDATE APPROVAL

Dear Fievel,

According to our surveyor, based on the marked estimate the repair cost is in excess of \$10K

However, due to repair limit we have adjusted the repair cost to \$6000 based on market value of \$13K.

Considering the advertisement from SG Car Mart, a similar make and model could command a selling price of about \$15K. Hence, after much negotiation with repairer. they are unwilling to accept and maintain at \$6000.

Please let us have your further instructions.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Friday, 2 July 2021 3:20 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: TP / 257284 GBA 7972U MANDATE APPROVAL

Dear Denise

to finalize at lump sum \$5,600.00-\$5,800
14 working days

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Friday, 2 July 2021 1:47 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: Re: TP / 257284 GBA 7972U MANDATE APPROVAL

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

any update?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Wednesday, 30 June 2021 3:34 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: RE: TP / 257284 GBA 7972U MANDATE APPROVAL

Dear Fievel,

We have check with our attending surveyor.

Please advise if the front damages are fresh or old damages.

Ans: The front damages are fresh.

Our insured driver said is a 2 car collision. Please seek TP driver for supporting documents.

Ans: Please see attached photograph taken from the accident scene.

According to SBK 3201K owner, damages to his vehicle are minor no claims will be made.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Tuesday, 29 June 2021 11:01 AM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Subject: RE: TP / 257284 GBA 7972U MANDATE APPROVAL

Dear Denise

Please advise if the front damages are fresh or old damages.

Our insured driver said is a 2 car collision. Please seek TP driver for supporting documents.

 Visits to our offices are by appointments only. To schedule an appointment with us, please email us at service@sg.msig-asia.com at least 2 working days in advance. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo
Executive, Claim Services (Motor)
D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Monday, 21 June 2021 12:05 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: TP / 257284 GBA 7972U MANDATE APPROVAL

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

Enclosed estimate and Preliminary advice for GBA 7972U

Please let us have your approval

photos in merimen

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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