

**ACCIDENT INVOLVING SDP 5550P(AIG) AND SMN 3585G AT/ALONG BEDOK  
CENTRAL MULTI STOREY CARPARK (3RD FLOOR) ON 10/05/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 20/5/2021 3:27 PM

To: JEREMYONG@HOTMAIL.COM <JEREMYONG@HOTMAIL.COM>

 1 attachments (5 MB)

SMN3585G vs SDP5550P\_TP VIDEO.mp4;

20 May 2021

**Mr ONG THIAN HOCK**

[By Email Only]

Driver: MR ONG KUANG YOONG JEREMY

Dear Sir/Madam,

**You Ref: SDP5550P**

**Our Ref: CC6/AIG21005855/Apa3**

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We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN3585G against your insurance policy.

Based on all the available information on hands, we are of the view that we do not have a good defense towards the claim submitted by SMN3585G. From third party video footage, third party vehicle was stationary and hit by your vehicle from behind. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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