

Re: aigencrypt OD CLAIM : SMH5723T DOA : 12.05.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 18/5/2021 6:04 PM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Simon Ho (LKKAuto) <SimonHo@lkkauto.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Dear Kevin

As instructed by our client , please proceed to repair the **insured vehicle SMH5723T, (Excess \$800).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair

Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

*Thanks and regards,**Denise**Case handler**LKK Auto Consultants Pte Ltd**Tel: ☎ 62563561 Fax: 📠 6256 4315**Email: ✉ sur@lkkauto.com*

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Sent:** Monday, May 17, 2021 12:30 PM**To:** AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>**Cc:** Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>**Subject:** [EXTERNAL] OD CLAIM : SMH5723T DOA : 12.05.2021

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Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Car already in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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