

Summer (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 17 May, 2021 10:09 AM
To: Krystal Lok; Summer (LKK Auto); 'Admin A'; 'sur@lkkauto.com'
Cc: Ashley Su; Thomas Su; Mekavathanan Sarangapani; Sundari Nagarajan - III
Subject: RE: [EXTERNAL] - Re: PRE-REPAIR INSPECTION - Your Ref: SLM 6013M (Grab); Our Ref: 21-A38-12233-VL.ts.kl
Attachments: 12233 PR.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : FBR9774Y
III INSURED VEHICLE NO. : SLM6013M
DATE OF LOSS : 11.05.2021

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK Auto Consultants Pte Ltd to conduct the pre-repair survey.

This claim is handled by **Sundari**.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Tham Sui Hui
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174
S&P 'A-' rated Company



From: Krystal Lok <krystal@legaloptions.biz>

Sent: Friday, 14 May 2021 6:13 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ashley Su <ashley@legaloptions.biz>; Thomas Su <thomas@legaloptions.biz>; Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: Re: [EXTERNAL] - Re: PRE-REPAIR INSPECTION - Your Ref: SLM 6013M (Grab); Our Ref: 21-A38-12233-VL.ts.kl

In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.

Dear Sirs,

We refer to your email dated 14/05/2021.

Our client is not agreeable to your proposed list of surveyors.

We provide you herewith our client's list of surveyor: -

	Surveyor:	Contact Person:	Contact:
1.	C L Appraiser Pte Ltd	Cheng K. H.	-

Kindly contact our client's repairer: -

GP MOTORING PTE LTD

282 Macpherson Road
Singapore 348607

Contact No. Mr Ken Sim at 9061 8091

BCC – Clients (FBR 9774Y DOA 11/05/2021)
For your information.

Warmest regards,

Krystal

Junior Legal Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)
Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

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On Fri, May 14, 2021 at 5:43 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Tham Sui Hui

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174

S&P 'A-' rated Company



From: Krystal Lok <krystal@legaloptions.biz>

Sent: Friday, 14 May 2021 5:23 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Ashley Su <ashley@legaloptions.biz>; Thomas Su <thomas@legaloptions.biz>; Mekavathanan Sarangapani

<mekavathanan@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: [EXTERNAL] - Re: PRE-REPAIR INSPECTION - Your Ref: SLM 6013M; Our Ref: 21-A38-12233-VL.ts.kl

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Dear Sirs,

**ACCIDENT INVOLVING FBR 9774Y AND SLM 6013M ALONG WOODLANDS CENTRE ROAD ON 11/05/2021
CLAIMANT: MOHAMAD YUSOFF BIN OTHMAN (OWNER OF FBR 9774Y)**

We are instructed by MUHAMAD YUOFF BIN OTHMAN to notify you of a road traffic accident on 11TH MAY 2021 at about 11:50 hours along Woodlands Centre Road involving our client's vehicle registration number FBR 9774Y and vehicle registration number SLM 6013M driven by your insured at the material time. A copy of our client's rider's traffic police report is attached herewith for your attention.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

BCC – Clients (FBR 9774Y – DOA 11.05.2021)
For your information.

Warmest regards,

Krystal

Junior Legal Secretary

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On Fri, May 14, 2021 at 5:08 PM Krystal Lok <krystal@legaloptions.biz> wrote:

In view of the current pandemic Covid-19 situation, we are encouraged to impose tighter workplace measures. Therefore, we are required to adopt a telecommuting policy for our practice. As such, all correspondences, discharge vouchers and documents shall be forwarded and/or submitted by way of softcopy only.

Dear All,

We refer to our PRI email dated 12/05/2021.

Please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Krystal

Junior Legal Secretary

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On Wed, May 12, 2021 at 2:58 PM Krystal Lok <krystal@legaloptions.biz> wrote:

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Dear Sirs,

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BCC – Clients (FBR 9774Y – DOA 11.05.2021)

For your information.

Warmest regards,

Krystal

Junior Legal Secretary

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