

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 15 June 2021 10:49 am
To: 'Teo, Grace'; 'Chan, Shu Hui Agnes'; SUR
Subject: RE: LKK/MC \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR SMD3696Y DOA: 14.05.2021
Attachments: SMD3696Y IA.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SMD 3696Y.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 18 May 2021 10:35 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR SMD3696Y DOA: 14.05.2021

Dear Agnes,

Please be informed that we have inspected the vehicle SMD 3696Y on 17/05/2021.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 17 May 2021 10:03 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR SMD3696Y DOA: 14.05.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 17 May, 2021 9:50 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>;
'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com'
<assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: LKK/MC \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR
SMD3696Y DOA: 14.05.2021

Without Prejudice

Our Reference: CMTD2101533/AGC

Your Reference: SMD3696Y

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SMD3696Y** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Monday, May 17, 2021 9:19 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: RE: List \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR SMD3696Y DOA: 14.05.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (**LKK Auto Consultants - Marcus Chua Kang Seng**) to conduct the pre-repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Monday, May 17, 2021 8:29 AM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: List \ CMTD2101533/AGC(nr) - XD1151K | REQUEST FOR PRE-REPAIR INSPECTION FOR SMD3696Y
DOA: 14.05.2021

Our Reference: CMTD2101533/AGC
Your Reference: SMD3696Y

Without Prejudice
EMAIL ONLY

Date: 17/05/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING XD1151K & SMD3696Y ON 14.05.2021

We refer to your Notice of Accident dated 15th May 2021.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Saturday, May 15, 2021 11:10 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMD 3696Y DOA: 14.05.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: XD 1151K.

Date of accident: 14/05/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SMD 3696Y.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE

DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.