Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Monday, 24 May 2021 8:38 AM

To: Admin-D (LKKAuto); 'Teo, Grace'; 'Chan, Shu Hui Agnes'; assignments; SUR

Subject: RE: LKK/MC \ CMTD2101532/AGC - OUR REF : KK2105-15 YOUR REF : SMQ16502

ACC ON 13.05.21 | PRE-REPAIR INSPECTION FOR JLC948

Attachments: PRELI ADVISED.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle JLC 948

Date of survey: 17/5/21

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 18 May 2021 9:55 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes'

<agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2101532/AGC - OUR REF : KK2105-15 YOUR REF : SMQ1650Z ACC ON 13.05.21 | PRE-

REPAIR INSPECTION FOR JLC948

Dear Agnes,

Please be informed that we have inspected the vehicle JLC 948 on 17.5.21 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 17 May 2021 9:54 AM

To: 'Teo, Grace' <<u>grace.teo@sompo.com.sg</u>>; 'Chan, Shu Hui Agnes' <<u>agnes.chan@sompo.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Subject: RE: LKK/MC \ CMTD2101532/AGC - OUR REF : KK2105-15 YOUR REF : SMQ1650Z ACC ON 13.05.21 | PRE-REPAIR INSPECTION FOR JLC948

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 17 May, 2021 9:42 AM

To: Darren < ; Chan, Shu Hui Agnes < ; 'admind@lkkauto.com; 'assignments@lkkauto.com' < ; 'assignments@lkkauto.com; 'SUR' < ; 'sur@lkkauto.com; 'SUR'

Cc: karzworkssg@gmail.com

Subject: LKK/MC \ CMTD2101532/AGC - OUR REF : KK2105-15 YOUR REF : SMQ1650Z ACC ON 13.05.21 | PRE-REPAIR INSPECTION FOR JLC948

Without Prejudice

Our Reference: CMTD2101532/AGC

Your Reference: KK2105-15

Hi Darren,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Marcus to survey for JLC948 on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Darren < karzworks.sg@gmail.com>
Sent: Monday, May 17, 2021 9:04 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes agnes.chan@sompo.com.sg>

Cc: karzworkssg@gmail.com

Subject: RE: PRI\ CMTD2101532/AGC - OUR REF: KK2105-15 YOUR REF: SMQ1650Z ACC ON 13.05.21 | PRE-REPAIR

INSPECTION FOR JLC948

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Grace,

Kindly appoint LKK Marcus

Darren Karz Works Pte Ltd 53 Ubi Avenue 1 #01-23 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

From: Teo, Grace

Sent: Monday, 17 May 2021 8:21 AM
To: <u>Darren</u>; <u>Chan, Shu Hui Agnes</u>
Cc: <u>karzworkssg@gmail.com</u>

Subject: PRI\ CMTD2101532/AGC - OUR REF : KK2105-15 YOUR REF : SMQ1650Z ACC ON 13.05.21 | PRE-REPAIR

INSPECTION FOR JLC948

Our Reference: CMTD2101532/AGC

Your Reference: KK2105-15

Date: 17/05/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S KARZ WORKS PTE LTD

Dear Darren,

ACCIDENT INVOLVING SMQ1650Z & JLC948 ON 13.05.2021

We refer to your Notice of Accident dated 15th May 2021.

Please be informed that <u>Ms. Agnes Chan</u> is the handler of this case who can be contacted at 63295 327/ <u>agnes.chan@sompo.com.sg</u> .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	,
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	
RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Darren < karzworks.sg@gmail.com > Sent: Saturday, May 15, 2021 9:19 AM

To: Claims - Motor Survey < Motor Survey @ sompo.com.sg >

Cc: karzworkssg@gmail.com

Subject: OUR REF: KK2105-15 YOUR REF: SMQ1650Z PRE-REPAIR INSPECTION FOR JLC948

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

OUR REF: KK2105-15 YOUR REF: SMQ1650Z

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR JLC948

ACCIDENT INVOLVING JLC948 AND SMQ1650Z ON 13.05.2021.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors.

Thank you and have a nice day.

Darren Karz Works Pte Ltd 53 Ubi Avenue 1 #01-23 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474