

Re: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 24/5/2021 11:38 AM

To: Claims <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Kee Siang,

Instruction from AIG, that rental car benefits to be activated.

strictly no ' cash compensation '.

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 24 May 2021 10:28 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Shiau Chan,

Resend.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, 24 May 2021 9:20 AM

To: Claims; SUR

Cc: Denise Tay (LKKAuto)

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Kee Siang,

Attached wrong document.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 21 May 2021 7:52 pm

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Shiau Chan,

Attached above for your kind action. Please assist to get AIG to advice if policy holder can activate the replacement vehicle.

Best Regards,
Kee Siang Lim
Claims Advisor

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Friday, 21 May 2021 5:29 PM

To: Claims; SUR

Cc: Denise Tay (LKKAuto)

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Kee Siang,

Kindly provide us the clearly certificate of insurance of above vehicle.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 17 May 2021 3:10 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Denise,

This is a total case, Our client would want the activate the 30days replacement vehicle.

Please assist to check with AIG is coverage confirmed ?

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 12 May 2021 5:28 PM

To: 'Claims'; 'SUR'; 'CS A Team'; 'Admin A'

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Nadia,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 12 May, 2021 5:19 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Hi Summer,

Sorry forgot to add on, vehicle already in.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 12 May 2021 5:11 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Nadia,

Owner waiting?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 12 May, 2021 4:49 PM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKF 932 Z, DOA: 12/5/2021

Dear Claims Team,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 14/5/21 @ 3pm. Vehicle in.

Location: 24 Benoi Sector S629857

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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