

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Friday, 14 May 2021 5:45 PM  
**To:** Cecilia Low; assignments; SUR  
**Cc:** Tan Chew Chik Jacqueline  
**Subject:** RE: OUR REF: SNM21D202762/C02/SMP830H/LOWCT & YOUR REF: JEQ/210269/0521/ HSP TO CONDUCT PRS SMG640L

Dear Cecilia,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Friday, 14 May 2021 5:03 PM  
**To:** Sim Teo Koon <tk\_sim@juseq.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D202762/C02/SMP830H/LOWCT & YOUR REF: JEQ/210269/0521/ HSP TO CONDUCT PRS SMG640L

### Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.  
Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Sim Teo Koon <[tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)>

**Sent:** Friday, 14 May 2021 4:47 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D202762/C02/SMP830H/LOWCT & YOUR REF: JEQ/210269/0521/ HSP TO CONDUCT PRS SMG640L

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Dear Sirs,

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) PAR Automotive Consultancy,
- 2) Automobile Inspection Services Pte Ltd,
- 3) Chartered Auto Assessors,
- 4) LCW APPRAISER PTE LTD
- 5) Sincere Appraisal Services,
- 6) Pal's Appraisal Pte Ltd,
- 7) Mc-Coy Appraiser Pte Ltd,
- 8) CL Appraiser Pte Ltd.

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

**H S Automotives Pte. Ltd.**

Blk 2 Kaki Bukit Avenue 2 #01-15

Kaki Bukit AutoHub,

Singapore 417921

Person In-Charge: Mr. Alex. Tel: 6538 1368. Fax: 6538 1367

**\* Further, please remind your appointed surveyor to request for dismantle & post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

Regards,

Sim Teo Koon (On Behalf of Caleb Tan)

JusEquity Law Corporation.

Tel: 6506 6065, 6536 9339 Fax: 6536 5368

E-mail: [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

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**From:** Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

**Sent:** 14 May 2021 11:27

**To:** [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

**Subject:** RE: OUR REF: SNM21D202762/C02/SMP830H/LOWCT & YOUR REF: JEQ/210269/0521/ HSP TO CONDUCT PRS SMG640L

**Without Prejudice**

Dear Sirs

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK	FTA
Adrian Ling	Ben Chua
Kenneth Kong	Chow Bo Xiong
Marcus Chua	Gary Soon
Mohd Taufikh	Henry Ng
Steve Chen	Ng You Han

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 14 May 2021 11:08 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

**Subject:** OUR REF: SNM21D202762/C02/SMP830H/LOWCT & YOUR REF: JEQ/210269/0521/ HSP TO CONDUCT PRS SMG640L

WITHOUT PREJUDICE

Dear Cecilia,

Please **conduct PRS SMG640L** soonest possible.

Officer In Charge: Cecilia Low- DID 6389 6530.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Sim Teo Koon <[tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)>  
**Sent:** Friday, May 14, 2021 10:28 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING SMG640L & SMP830H ON 10-5-2021. O REF: JEQ/210269/0521/ HSP

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Dear Sirs,

We act for the owner of vehicle no. **SMG640L**.

We hereby notify you of a road traffic accident **10 May 2021** at about **1850 hrs**, at 132 TG RHU BASEMENT CAR PARK involving our client's vehicle and vehicle registration no. **SMP830H** driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a

pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Sim Teo Koon (On Behalf of Caleb Tan)

**JusEquity Law Corporation**

133 New Bridge Road #10-03, Chinatown Point,

Singapore 059413

Tel: 6506 6065 / 6536 9339

Fax: 6536 5368

E-mail: [tk\\_sim@juseq.com.sg](mailto:tk_sim@juseq.com.sg)

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