

Cecilia Chong (LKK Auto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 September 2021 5:54 PM
To: Cecilia Chong (LKK Auto)
Subject: Re: 6316916751SG-003 Advise on OIC: Accident between SLT5063M & GBE3654T on 12.05.2021

Hi Cecilia,

FYI. Pls proceed to close WP report to AIG.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Tuesday, 14 September 2021 2:37 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: Re: 6316916751SG-003 Advise on OIC: Accident between SLT5063M & GBE3654T on 12.05.2021

Hi Hsiao Tong,

We have received feedback from Sebastian yesterday, below is the content of his email on 13/9/21.

Without Prejudice

Dear Chee Heng

Good day,

Thank you for the prompt reply.

We wish to state that our management is annoyed with LKK unnecessary request, hence we would not want to deal with LKK a

In future they can still continue to survey our vehicle, however for settlement offer wise we would not want to approach them.

Hence we appreciate that AIG can take over the case from here and continue with the case closure.

At this juncture we are fine with:

1. We directly submitting the LOD once again to you, and you directly take over from here with a new discussion.
2. Or, you review on the whole case and maintain with LKK's offer subsequently assist to issue DV and we can proceed for the c

Looking forward for your next reply.

Thank You

Best Regards

Sebastian

Kent Seng Car Services

I tried to reach out to the workshop but was informed to send via email. Is Bryan or any surveyor who has a friendly relationship with the workshop able to find out why they would not want to deal with LKK any further?

For this case, I would suggest that LKK submit the survey report and let me negotiate further with the workshop. Kindly assist to upload survey report and all negotiaion emails into Merimen.

Thank you.

Loh Chee Heng

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Loh, Chee-Heng

Sent: Tuesday, 14 September 2021 2:21 PM

To: kentsengcarservices@gmail.com

Subject: RE: [EXTERNAL] Re: 6316916751SG-003 Advise on OIC: Accident between SLT5063M & GBE3654T on 12.05.2021

Without Prejudice

Hi Sebastian,