

**RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLT5063M vs GBE3654T (OI) on D.O.A.: 12/05/2021**

Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;

Fri 5/14/2021 4:08 PM

**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; **Admin A** <admin-a@lkkauto.com>; **assignments** <assignments@lkkauto.com>**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>**Sent:** Friday, 14 May, 2021 3:49 PM**To:** admin-a@lkkauto.com; assignments@lkkauto.com**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SLT5063M vs GBE3654T (OI) on D.O.A.: 12/05/2021

Hi,

Please refer to the enclosed request from **Kent Seng Car Services**.Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

Thanks &amp; Regards,

**Divyashni Subramaniam****AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com) <[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)>  
**Sent:** Friday, May 14, 2021 3:29 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE3654T AND SLT5063M ON 12/05/2021

Dear Subramaniam

We choose Steve Chen Tsue Yee LKK Auto Consultants Pte Ltd.

Please inform them to contact Susan 91004390 for co-ordinations the soonest.

Thank you

Kane

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**From:** Subramaniam, Divyashni

**Sent:** Fri, 14 May 2021 07:03:03 +0000

**To:** [kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE3654T AND SLT5063M ON 12/05/2021

Without Prejudice

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Your Reference: SLT5063M

Our Reference : GBE3654T

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Susan Seng <[kentsengcarservices@gmail.com](mailto:kentsengcarservices@gmail.com)>

**Sent:** Friday, May 14, 2021 1:21 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] \*\* Request for Survey - Accident Involving SLT5063M & GBE 3654 T On 12.05.2021 \*\*

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs/Mdm,

Kindly send your surveyor to do a survey for the following accident claim:

Request Survey Date: **17 MAY 2021**

**Kindly provide us with a list of your panel surveyor to choose from.**

Our Vehicle: SLT 5063 M

Your Insured: GBE 3654 T (AIG Insured)

Subject: Accident Involving SLT5063M & GBE 3654 T On 12.05.2021

Workshop: Kent Seng Car Services

Address: Blk 1017 Yishun Industrial Park A #01-240 Singapore 768759

An Estimate will be provided to the surveyor upon his arrival.

Kindly find the GIA Report attached.

Please confirm with us via email, fax([64841482](tel:64841482)) or phone (91004390).

Thank you & Best Regards,

5/14/2021

Mail - Su Li (LKK Auto) - Outlook

Susan Lim

HP:91004390

**Kent Seng Car Services**