

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Friday, 14 May 2021 5:05 PM  
**To:** Irene Tay; assignments  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM21D202755/C02/XD1761A/TAYHP & YOUR REF: LCH.lg/UB06-20112.21-ET7408Y TO CONDUCT PRS

Dear Irene,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Friday, 14 May 2021 3:39 PM  
**To:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Loo & Chong <[lonch@singnet.com.sg](mailto:lonch@singnet.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM21D202755/C02/XD1761A/TAYHP & YOUR REF: LCH.lg/UB06-20112.21-ET7408Y TO CONDUCT PRS

Dear Sir/Mdm (Cheonghoh),

Please extend a copy of your client's GIA REPORT for our perusal.

Aside to LKK,

Please assist to get your surveyor liaise with Leng Wang Motor, Blk 3007 Ubi Road 1 #01-414 Singapore 408701(vehicle in on Tuesday -18/05/2021 - 11:00 am) to conduct survey.

Regards,  
Irene Tay

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**From:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
**Sent:** Friday, May 14, 2021 3:14 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>; Loo & Chong <[lonch@singnet.com.sg](mailto:lonch@singnet.com.sg)>  
**Subject:** Re: OUR REF: SNM21D202755/C02/XD1761A/TAYHP & YOUR REF: LCH.lg/UB06-20112.21-ET7408Y TO CONDUCT PRS

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Dear Irene,

We refer to the above matter and to your email of even date.

Pursuant to the NIMA protocol of the Practice Directions Amendment No. 1 of 2016, we have our client's instructions to reject your 10 appointed surveyors as stated in your aforesaid e-mail.

We are further instructed to append below our client's 10 proposed surveyors as follows:

- (1) Kelvin Teo Hoon Tong
- (2) Chiang Fuh Keong Dave
- (3) Ho Joo Loong Danny
- (4) Lee Kok Weng
- (5) Hong Shiyuan
- (6) Lim Yong Tian Sebastian
- (7) Ong Ah Keng Kent
- (8) Ong Poh Meng
- (9) Philip Foo
- (10) Thor Teck Soon David

If you are not agreeable to our list of surveyors above, kindly appoint your surveyor to proceed with the pre- repair survey and please be informed that our client's vehicle, ET 7408 Y will be at at our client's workshop, Leng Wang Motor, Blk 3007 Ubi Road 1 #01-414 Singapore 408701 (vehicle in on Tuesday -18/05/2021 - 11:00 am).

Contact Person : Ms Alice Yong  
Contact  
: 6748 2910

Kindly do the needful.

Thanks & regards  
Catherine  
for Loo & Chong Law Corporation  
Blk 52 Chin Swee Road #03-67  
Singapore 160052  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

On 14 May 2021, at 2:51 PM, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email .

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

- We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)
6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)
3. Ben Chua (FTA)
8. Adrian Ling (LKK)
4. Ng You Han (FTA)
9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)
10. Steve Chen (LKK)

- If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

- As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

Best Regards

Irene Tay  
Executive  
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

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From: Claims Dept of CTI  
Sent: Wednesday, May 12, 2021 5:07 PM  
To: Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)  
Subject: OUR REF: SNM21D202755/C02/XD1761A/TAYHP & YOUR REF: LCH.lg/UB06-20112.21-ET7408Y TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Irene,

Please conduct PRS ET7408Y soonest possible.

Officer In Charge: Irene Tay- DID 6389 6192.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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From: Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>  
Sent: Wednesday, May 12, 2021 12:17 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: Cheonghoh Law <[mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)>; Loo & Chong <[lonch@singnet.com.sg](mailto:lonch@singnet.com.sg)>  
Subject: Re: PRS for ET 7408 Y accident involving vehicle XD 1761 A on 11 May 2021 along Ubi Avenue 4 - Industrial Area (CH ref: LCH.lg/UB06-20112.21)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We enclose herewith our letter of PRS and await your urgent reply.

Thanks & regards  
Catherine  
for Loo & Chong Law Corporation

Blk 52 Chin Swee Road #03-67  
Singapore 160052  
T: 6337 8700 | F: 6337 3700 | E: [mail@cheonghoh.sg](mailto:mail@cheonghoh.sg)

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