

Jasper Chua (LKK Auto)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Thursday, 3 June 2021 10:47 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Without Prejudice,

Dear Jasper,

Noted, our customer convert to Own damaged Claim, AIG insurer will handle their claim against the other party.

Best Regards,

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 3 June 2021 10:44 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

WITHOUT PREJUDICE

Dear Juan,

Liability at 50% since there is no scene video to support.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Wednesday, 19 May 2021 5:01 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Dear Jasper,

Any update for this?

The damages of our customer car is 3 panels but the other parts is only the front left portion only.

Kindly let us know if the case still under 50% liability.

Best Regards,

Paulo
Service Consultant
Bodyshop & Paint



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From: Juan Paulo Bongon Baldoz
Sent: Wednesday, 19 May 2021 9:33 am
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Dear Jasper,

Our customer vehicle already been survey by Rasul yesterday.

Kindly review the liability, as per the content of the damage of our customer car is on the Rear fender RH up to the front door RH & Step board.

And then the other party damage is on the Front Left. It's clear that the other party hit our customer car first from the Rear RH and base on our customer statement & sketch plan

She did not change lane, the other party switch lane because there's a taxi in front of him.

Investigator's Signature / Date & Time	Driver's Signature (If driver is not the policyholder) / Date & Time	Witnessed by Reporting Centre Personnel
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Sketch Plan

(A) SJW780S
(B) SLR30486

SKETCH PLAN #2

Describe Circumstances of the Accident

<p>At about 9:45 am, 10th May 2021, I was driving along Tanjong Road. I was on the same lane as I was driving past Tudor Court. There was a taxi that was waiting at the turn ahead and the other party (SLR30486) was behind the taxi, when he suddenly turn out of his lane and into my lane. Thus, hitting my car on the driver side.</p>
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Kindly revert to us ASAP.

Paulo
Service Consultant
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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 19 May 2021 9:11 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We have our principal's instructions to propose on 50% liability.

Kindly arrange for survey .

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Juan Paulo Bongon Baldoz [<mailto:juan.paulo@wearnes.com>]

Sent: May 19, 2021 9:07 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Dear Jasper,

Kindly update us on the liability?

Please revert to us ASAP.

Thank you

Paulo

Service Consultant

Bodyshop & Paint



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From: Juan Paulo Bongon Baldoz

Sent: Monday, 17 May 2021 6:00 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Dear Jasper,

This is the scene photos provided by our customer.

Please check & confirm liability.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 17 May 2021 5:28 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

WITHOUT PREJUDICE

Dear Sir/Mdm,

Liability unclear. Attached our insured statement for your reference.

Kindly send us the scene photo, video footage or any other evidence for our liability assessment.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Su Li (LKK Auto)
Sent: May 15, 2021 12:33 PM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Survey Vehicle SJW780S LKK REF : CC4/GRB21005828/bs3

Without Prejudice

Dear Sir / Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jasper via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Saturday, May 15, 2021 12:29 PM

To: Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Survey Vehicle SJW780S

Dear officer-in-charge,

Kindly check the liability on the said incident & give us update on Monday.

Please revert to us ASAP.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 14 May 2021 10:50 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Survey Vehicle SJW780S

Dear Paulo,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 14 May, 2021 10:46 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: RE: Survey Vehicle SJW780S

Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey on 18 May 2021 (Tuesday).

Owner will come by 10am (waiting).

Besides, kindly check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo
Service Consultant
Bodyshop & Paint



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 14 May 2021 10:16 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: assignments@lkkauto.com
Subject: Survey Vehicle SJW780S

Dear Paulo,

Is the vehicle SJW 780S in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

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