

RE: [EXTERNAL] - Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Grab) (Your Insured) DOA: 10/05/2021.

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 5/14/2021 10:47 AM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;
Admin A <admin-a@lkkauto.com>
Cc: 'Derrick Tan' <DerrickTan@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 14 May, 2021 10:13 AM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>; Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Grab) (Your Insured) DOA: 10/05/2021.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SJW780S](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

*Kindly upload this survey request email to merimen.

Thank You.

Tham Sui Hui

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174

S&P 'A-' rated Company



From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 14 May 2021 9:39 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: [EXTERNAL] - Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Grab) (Your Insured)
DOA: 10/05/2021.

Hi Motor Claim,

We choose LKK Auto.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 14 May 2021 9:36 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: [EXTERNAL] - Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Grab) (Your Insured)
DOA: 10/05/2021.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Tham Sui Hui
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174
S&P 'A-' rated Company



From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 14 May 2021 9:28 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: [EXTERNAL] - Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Your Insured) DOA: 10/05/2021.

Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey on 17 May 2021 (Monday).

Owner will come by 10am (waiting).

Besides, kindly check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Friday, 14 May 2021 9:21 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: FW: Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Your Insured) DOA: 10/05/2021.

Dear Paulo,

We regret to inform you that SLR3048G no longer insured under MSIG.

You may wish to direct your claims to India International Insurance.

Have a nice day.

📌 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Lee Wee Ho
Assistant Manager, Claims Services (In-House Survey)
D : +65 6643 1347 | F : +65 6225 7402 | weeho_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Tuesday, 11 May 2021 6:16 PM
To: Claims SG <claims@sg.msig-asia.com>
Cc: Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: Direct Settlement involving vehicle SJW780S (Ours) & SLR3048G (Your Insured) DOA: 10/05/2021.

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear officer-in-charge,

Please check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

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