

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 14 May, 2021 4:07 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMJ9148S vs SMN3702K (OI) on D.O.A.: 05/05/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Friday, 14 May, 2021 3:39 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SMJ9148S vs SMN3702K (OI) on D.O.A.: 05/05/2021

Hi,

Please refer to the enclosed request from **Revo Performance Pte Ltd**.

Claim no : 4365710721SG003  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103

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**From:** [contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg) <[contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg)>

**Sent:** Friday, May 14, 2021 2:28 PM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** [contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3702K AND SMJ9148S ON 05/05/2021

Dear Divyashni,

We will choose MARCUS CHUA From LKK AUTO CONSULTANTS PTE LTD for our client's vehicle SMJ9148S.

Please be informed that our client's car can only be at our workshop on 17/05/2021 (Monday) 3 pm.

Revo Performance Pte Ltd

1 Kaki Bukit Ave 6

Autobay@Kaki Bukit

#02 -51 Singapore 417883

Thanks & Regards,

Joey Chong

Tel : +65 6745 6706

Fax : +65 6484 3653

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**From:** Subramaniam, Divyashni

**Sent:** Fri, 14 May 2021 03:39:12 +0000

**To:** [contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg)

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMN3702K AND SMJ9148S ON 05/05/2021

Without Prejudice

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Your Reference: SMJ9148S

Our Reference : 4365710721SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

**From:** [contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg) <[contact@revoperformance.com.sg](mailto:contact@revoperformance.com.sg)>

**Sent:** Friday, May 14, 2021 11:07 AM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Subject:** [EXTERNAL] Accident Involving SMJ9148S And SMN3702K ON 05/05/2021 ALONG PIE, AFTER ENG NEO AVE TOWARDS TOA PAYOH EXIT ABOUT 1450 HOURS

**This message is from an external sender; be cautious with links and attachments.**

Dear Officer-In-Charge,

Please send a list of surveyor name to arrange the surveyor to come down to our workshop regarding as below.

- This is DIRECT SETTLEMENT case, Estimate will be given to surveyor.

We are instructed by our client to notify you of a road traffic accident on 05/05/2021 at about 1450 hours along PIE, AFTER ENG NEO AVE TOWARDS TOA PAYOH EXIT involving our client's SMJ9148S G AND SMN3702K.

Driven by your insured or your insured's authorized driver at the material time. As a result of the accident, our client's vehicle has been damaged.

Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that our client's car can only be at our workshop on 17/05/2021 (Monday) 3 pm.

Kindly to arrange for inspection at below workshop address on 17/05/2021 (Monday) after 3 pm :

Name of workshop : REVO PERFORMANCE PTE LTD

Address : 1 Kaki Bukit Ave 6

#02-51 & 53 AutoBay@Kaki Bukit

Singapore 417883

Do let us know if you are in doubt.

Thank you.

*Best Regards,*

*JOEY CHONG*

*Revo Performance Pte Ltd*

*Tel : 6745 6706*

*Fax : 6484 3653*

Virus-free. [www.avg.com](http://www.avg.com)