

## Elaine (LKK Auto)

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**To:** Choo, Thelma  
**Cc:** 'Claims - Motor Survey'; SUR; Shiau Chan (LKKAuto); 'Huey Yon (LKKAuto)'  
**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Attachments:** GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; SMO-LKKInvoice-AC2104017.pdf

Dear Thelma,

Enclose Survey Report of FBP 1185K.

Thank You.

Best Regards,

**ELAINE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Shiau Chan (LKKAuto) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]

**Sent:** Wednesday, 9 June 2021 10:15 AM

**To:** Choo, Thelma; Reports (LKKAuto)

**Cc:** SUR

**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Thelma,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Sent:** Wednesday, 9 June 2021 10:07 am

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**Importance:** High

Dear Shiau Chan,

We refer to the above

Please let us have the finalized Survey report urgently.

As we had received the Letter OF Demand from the Third Party Solicitor

**Working From Home with effect from 03 April 2020 till further notice**

**\*\*\* Please note that we have shifted to 50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623**

Best Regards

**Thelma Choo**

Claims Division

D: 6322 4681 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, May 28, 2021 12:20 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

Enclosed herewith preliminary advice of FBP 1185K.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Tuesday, 18 May 2021 10:40 AM

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Thelma,

Please be informed that we have inspected the vehicle FBP 1185K on 17/05/2021.

We are pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 14 May 2021 3:03 pm

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Jeswant' <[jeswant@centrollc.com.sg](mailto:jeswant@centrollc.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Choo, Thelma' <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)

**Subject:** RE: LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 14 May, 2021 2:41 PM

**To:** Jeswant <[jeswant@centrollc.com.sg](mailto:jeswant@centrollc.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)

**Subject:** LKK/MC \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Without Prejudice

Our Reference : CMTD2101484/THE  
Your Reference: CLLC.PD.090.2021

Hi Jeswant,

We refer to your email reply of today and will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **FBP1185K** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Jeswant <[jeswant@centrollc.com.sg](mailto:jeswant@centrollc.com.sg)>

**Sent:** Friday, May 14, 2021 2:31 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>; [sainthan@centrollc.com.sg](mailto:sainthan@centrollc.com.sg)

**Subject:** RE: PRI \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

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Without Prejudice

Hi Grace,

Our client has agreed to chose Marcus Chua Kang Seng from LKK Auto Consultants as the SJE for the above.  
Kindly proceed with the Pre-repair survey. Thank you.

Best Regards,  
Jeswant  
Centro-Legal Law Corporation  
Tel: 6235 0633  
Fax: 6235 6939

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Friday, 14 May 2021 10:34 AM

**To:** Jeswant <[jeswant@centrollc.com.sg](mailto:jeswant@centrollc.com.sg)>; Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** PRI \ CMTD2101484/THE - OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Our Reference : CMTD2101484/THE  
Your Reference: CLLC.PD.090.2021

**Without Prejudice**  
**EMAIL ONLY**

Date: 14/05/2021

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S CENTRO-LEGAL LAW CORPORATION**

Dear Jeswant,

**ACCIDENT INVOLVING SLD5942K & FBP1185K ON 09.05.2021**

We refer to your Notice of Accident dated 14/05/2021.

Please be informed that Ms. Thelma Choo the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg) .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Jeswant <[jeswant@centrollc.com.sg](mailto:jeswant@centrollc.com.sg)>

**Sent:** Friday, May 14, 2021 10:15 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** OUR REF: CLLC.PD.090.2021 / YOUR REF: TBA (Veh. No. SLD5942K), NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for MUHAMMAD SOLIHIN BIN ABDUL RAZAK, the owner of motor vehicle FBP1185K, who has appointed us to act on their behalf to claim against your insured's vehicle no. SLD5942K in regards to the road traffic accident on 09.05.2021

Please be informed that the said motor vehicle can be inspected at:-

**XTREME MOTOR TRADING**  
**Blk 3006 Ubi Road 1,**  
**#01-388 Singapore 408700**  
**Tel: 6841 2203 | Fax: 6841 6561**

Kindly contact: **Mr Lian** at **Tel: 6841 2203**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,  
Jeswant  
Centro-Legal Law Corporation  
Tel: 6235 0633  
Fax: 6235 6939