

Hsiao Tong (LKKAuto)

From: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<OngHuaYen@smrt.com.sg>
Sent: Thursday, 8 July 2021 4:20 PM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/FM&SuppSvcs/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC)
Attachments: BUS 05 21 5010 LTA.pdf; BUS 05 21 5010 SAS.pdf; BUS 05 21 5010 INV.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB69M. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,900.00
Loss of Use	\$1,237.50 (4.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$4,144.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

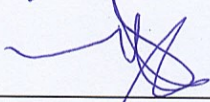

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)



I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 69M** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 69M** that was damaged pursuant to the accident which occurred on **09/05/2021** (date) along **CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC)** (location) involving vehicle no/s **SW 1819C** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of 08 (month) 20 21 (year)

Signed by  "the third party claimant"
(with chop if applicable) 

Signed by  "the workshop"
(with chop) 

B45/05/21/5010/KC

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,780.00** (Global Sum) for vehicle no. **SMB 69M** that was damaged pursuant to the accident which occurred on **09/05/2021** (date) along **CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC)** (location) involving vehicle no/s **SW 1819C**.

This is pursuant to the inspection conducted on **11/05/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 69M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 69M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

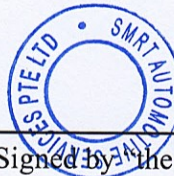
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 08 (month) **20**21 (year)



MT4

Signed by appointed surveyor



Signed by "the workshop" (with chop)

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210600319
Date : 18.06.2021
Vehicle No. : SMB69M
Your Ref No. : BUS/05/21/5010
Our Ref No. : 24110913
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,900.00
GRAND TOTAL				\$ 2,900.00

Remark :

Make/Model : MBOC500
Accident Date : 09.05.2021

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung / July 18, 2021 (A.23 SNT-8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	11 May 2021 / 11:02:28		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SW1819C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210511110228941544

Search Date / Time: 09 May 2021 12:21:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

ACCIDENT INVOLVING SW 1819C(AIG) AND SMB 69M AT/ALONG CHOA CHU KANG AVE 1 ON 09/05/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 19/5/2021 3:59 PM

To: AI_LANG.PHANE@DAIMLER.COM <AI_LANG.PHANE@DAIMLER.COM>

19 May 2021

M/s DAIMLER FLEET MANAGEMENT SINGAPORE P/L

[By Email Only]

Driver: SEAN LER ZHI WEI

Dear Sir/Madam,

You Ref: SW1819C

Our Ref: CC3/AIG21005807/T1pa3

ACCIDENT INVOLVING SW 1819C(AIG) AND SMB 69M AT/ALONG CHOA CHU KANG AVE 1 ON 09/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMB69M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as your vehicle was coming out from a slip road and collided with third party who was driving straight on main road. Under Motor Accident Guide, Vehicle approaching main road should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2021 14:37	Clim Dtl Modified	Claimant's Name: -> SMRT BUSES LTD.	[A] HOW MEI KWAN
2	14 May 2021 14:37	Clim Veh Model Changed	(201729) MERCEDES-BENZ OC500LE1830H 12.0 D (A).	[A] HOW MEI KWAN
3	14 May 2021 14:37	Clim Created	Reg No: SMB69M. Acct Date: 2021/05/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	14 May 2021 14:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 May 2021 14:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25	[A] HOW MEI KWAN
6	14 May 2021 14:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 May 2021 14:37	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 May 2021 14:38	Label Added	(23):Express.	[A] HOW MEI KWAN
9	14 May 2021 14:38	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	21 Jun 2021 23:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	21 Jun 2021 23:54	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	21 Jun 2021 23:54	Clim Dtl Modified	JPJ Reg. Date: -> 2009/06/30.	[A] JOANNE LEE KHANG MIN
13	21 Jun 2021 23:54	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	09 Jul 2021 08:23	Adj Mandate Request	Cur.Req:4007.00:Liability: 100%(B1) *Quantum: (a)COR: \$2,900.00 + (b)LOU(4days x \$275.00): \$1,100.00 + (c)LTA/GIA search fee: \$7.00 = Total: \$4,007.00 *3 recommendation repair days + 1PRS = 4days *For your approval please.	[A] CHEW HSIAO TONG
15	12 Jul 2021 16:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25. Mandate Remarks: please proceed with settlement @ \$3907.00 [COR-\$2900 LOU-\$1000 LTA/GIA search-\$7]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	12 Jul 2021 16:02	Adj Mandate Set	Approved:3907.00:please proceed with settlement @ \$3907.00 [COR-\$2900 LOU-\$1000 LTA/GIA search-\$7]** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2694982	17 May 2021 17:46:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMB69M	SW1819C	11.00
2703115	21 Jun 2021 23:54:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB69M	SW1819C	11.00

