

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 July 2021 10:50 AM
To: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Admin A
Subject: RE: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3
Attachments: ATA_SMB69M.pdf; DV_SMB 69M.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>
Sent: Friday, 16 July 2021 5:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Offer accepted.

Please let u shave your DV soon, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, July 16, 2021 9:59 AM

To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Admin A

Subject: Re: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,780.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Sent: Wednesday, 14 July 2021 2:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for your offer.

However, we would like to counter propose \$3907.00 all in to close the matter amicably.

Please review & let us have your favourable reply soon, thanks.

Best Regards,

Karen Chan

Claims Department

Tel: 6556 3523

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, July 13, 2021 5:00 PM

To: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>

Cc: Chong Fei Yuan (Auto Svcs/FM&SuppSvcs/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: Re: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,650.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 8 July 2021 5:01 PM

To: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/FM&SuppSvcs/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: RE: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC) *** LKK REF : CC3/AIG21005807/T1pa3

Dear Hua Yen,

We acknowledge receipt of your email.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>

Sent: Thursday, 8 July, 2021 4:20 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/FM&SuppSvcs/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>

Subject: OUR REF:BUS/05/21/5010(AIG) - ACCIDENT ON 09/05/21 INVOLVING SMB69M AND SW1819C ALONG CHOA CHU KANG DRIVE (AFTER BS:44291-OPP CCK POLYCLINIC)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB69M. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,900.00
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Loss of Use	\$1,237.50 (4.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$4,144.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen