LOD Re: Accident on 8/5/2021 involving SHF 39M & SMA 77U (AIG's insured) Our Ref: TAX/05/21/2023/lg

Tan Lee Gek (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek@smrt.com.sg> Mon 14/6/2021 2:47 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

1 attachments (578 KB) 05 21 2023 - LOD.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,299.03					
Loss of Rental	\$449.40	(	4	days x	\$112.35	)
Loss of Income	\$240.00	(	4	days x	\$60.00	)
LTA Search Fee	\$7.00					
Total	\$1,995.43					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

Please let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORIZATION TO ACT**

## (AIG Asia Pacific - Express Third Party Claim)

I, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>BLK 60 WOODLANDS</u>

INDUSTRIAL PARK E4 (S) 757705 (address), owner of <u>SHF 39M</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHF 39M</u> that was damaged pursuant to the accident which occurred on <u>08/05/2021</u> (date) along <u>UPPER SERANGOON TOWARDS SENGKANG</u> (location) involving vehicle no/s <u>SMA 77U</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20 21 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,700.00</u> (Global Sum) for vehicle no. <u>SHF 39M</u> that was damaged pursuant to the accident which occurred on <u>08/05/2021</u> (date) along <u>UPPER SERANGOON TOWARDS SENGKANG</u> (location) involving vehicle no/s <u>SMA 77U</u>.

This is pursuant to the inspection conducted on 11/05/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT TAXIS PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHF 39M</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SHF 39M</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20 01 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

## RECEIVED

8 4 JUN 2021

SMRT AUTOMOTIVE SERVICES PTE LTD Claims & Insurance Agency SMRT Automotive Services Pte Ltd 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV210600034 Date : 03.06.2021

Vehicle No. : SHF39M

Your Ref No. : TAX/05/21/2023

Our Ref No. : 24110886 Terms : 30 Days

			rerms		: 30 D	ays	
Description	Qty	Unit	Add	/ (D	iscount)		Amount
7-1		Cost	8		Amount		
Parts							
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	) 5	121.40	\$	364.20
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00)	, ,	2.00	\$	6.00
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	, ,	2.00	\$	6.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	Ş	5.50	\$	16.50
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	Ş	5.65	\$	16.95
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	Ş		\$	33.75
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$		\$	0.00
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$		\$	0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)			\$	280,88
COVER, GUARD RR BUMPER LOWER	0.00	\$	0.00	\$		\$	0.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	•		\$	24.75
REAR BUMPER REFLECTOR ASSY, REFLEX,	0.00	\$ 39.00	0.00	\$		\$	0.00
RH				·		*	0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$	0.00	\$	0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$	0.00	\$	0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$	0.00	\$	120.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$	0.00	\$	0.00
REVERSE SENSOR, REAR BUMPER	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH	0.00	913.60	0.00	\$	0.00	\$	0.00
SUB-ASSY			0.00	Y	0.00	Ÿ	0.00
EMBLEM SUB-ASSY REAR	0.00	\$ 47.90	0.00	\$	0.00	\$	0.00

#### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd

Rank Name : DDS Dank Ltd - SCD

Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG

Koo Yew Chung Koo Yew Chung (Jun 3, 2021 18:03 GMT+8)

Authorised Signature for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

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Vehicle No. : SHF39M

Your Ref No. : TAX/05/21/2023

Our Ref No. : 24110886 Terms : 30 Days

					. 30 Days			
Description	Qty	8	Unit	Add	/ (Dis	scount)		Amount
			Cost	8	Aı	nount		
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$	54.60	0.00	\$	0.00	\$	0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$	54.60	0.00	\$	0.00	\$	0.00
SMRT LOGO	0.00	\$	7.80	0.00	\$	0.00	\$	0.00
STICKER DECAL 6555 8888	0.00	\$	21.60	0.00	\$	0.00	\$	0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$1	147.80	0.00	s	0.00	\$	0.00
TAIL GATE BACK DOOR HINGE ASSY, LH	0.00	\$	61.00	0.00	\$	0.00	\$	0.00
TAIL GATE BACK DOOR HINGE ASSY, RH	0.00	\$	61.00	0.00	\$	0.00	\$	0.00
FAIL GATE LOCK ASSY, BACK DOOR	0.00	\$	467.00	0.00	\$	0.00	\$	0.00
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$	30.20	0.00	Ş	0.00	\$	0.00
AUTO TAILGATE SYSTEM	0.00	\$2	520.00	0.00	\$	0.00	\$	0.00
SPOILER SUB-ASSY, REAR	0.00	\$1!	575.40	0.00	\$	0.00	\$	0.00
LAMP SET, STOP CENTER	0.00	\$	192.30	0.00	\$	0.00	S	0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 1	651.00	0.00	\$	0.00	\$	0.00
SEALANT SIKAFLEX	0.00	\$	37.00	0.00	s	0.00	\$	0.00
				-	ub-Tot		\$	869.03
Labour								
TO REPAIR REAR PORTION	1.00	\$ 2	200.00	0.00	\$	0.00	\$	200.00
Others								
O RESPRAY REAR BUMPER	1.00	\$ 2	200.00	0.00	\$	0.00	\$	200.00
O RESPRAY BUMPER BEAM	0.00		.80.00	0.00	\$	0.00	\$	0.00
O RESPRAY TAIL GATE	0.00	\$ 3	378.00	0.00	\$	0.00	\$	0.00
O RESPRAY TAILGATE OUTSIDE GARNISH	0.00		80.00	0.00	\$	0.00	\$	
O RESPRAY REAR SPOILER			80.00	0.00	\$	0.00	۶ \$	0.00
	. ,	, _		0.00	Y	0.00	ş	0.00

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By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd

Bunk Name : DB9 Bank Ltd - 5GD

Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

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Vehicle No. : SHF39M

Your Ref No. : TAX/05/21/2023

Our Ref No. : 24110886 Terms : 30 Days

Description	Qty		Unit	Add	/ (Dis	count)	Amount
			Cost	ક	Am	ount	
TO RESPRAY REAR PANEL	0.00	\$	180.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$	80.00	0.00	\$	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$	30.00	0.00	\$	0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$ :	120.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 2	200.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ :	100.00	0.00	\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$	60.00	0.00	\$	0.00	\$ 0.00
				GRANI	TOTA	L	\$ 1,299.0

#### Remark :

Make/Model

Accident Date : 08.05.2021

#### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd

Bunk Name : DBS Bank Ltd - SGD

Bank Account No.: 018-008617-4 Swift Code

: DBSSSGSG

Authorised Signature for SMRT Automotive Services Pte Ltd



## **SMRT Taxis Pte Ltd**

## **MEMORANDUM**

To:

Claims Dept

Our Ref:

TAX/05/21/2023

From:

**SMRT Taxis Pte Ltd** 

Date:

25/5/2021

## ACCIDENT ON 8/5/2021 INVOLVING SHF 39M & SMA 77U ALONG UPPER SERANGOON RD TOWARDS SENGKANG

This is to confirm that the daily rental rate for SHF 39M is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD





## Laid Up Report

Accident Start Date : 01/05/2021

Date Generated: 24/05/2021

Accident End Date : 24/05/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/21/2023	SHF39M	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24110886	10/05/2021 11:06 AM	14/05/2021 1:01 PM

A Singapore Government Agency Website

#### Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:

11 May 2021 / 09:39:40

Asset Type: Asset ID: Transaction Type:

User ID:

Vehicle SMA77U

18.32 Insurance Enquiry (GIRO Payment) ESASBAHO - BALQISH BINTE ABDUL HALIL Transaction Amount:

\$7,49

Business Transaction Reference No.:

External Agency

20210511093940748186

Search Date / Time:

08 May 2021 12:25:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE, LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

ОК



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG21005806/T1pa3

25 MAY 2021

**LEONG CHEE KEEN EDWARD** 19A GLASGOW ROAD SINGAPORE 549329

Dear Sir/Madam,

## ACCIDENT INVOLVING SMA 77U(AIG) AND SHF 39M ALONG/AT UPP SERANGOON ROAD NEXT TO KOVAN MRT STATION TOWARDS PUNGGOL ON 08/05/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHF 39M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

8/11/2021 Merimen e-Claims

## **Claim Audit**

	AUDIT				
	On		Remarks		Ву
1	14 May 2021 14:23	Clm Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.		HOW ME KWAN
2	2021	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).		HOW ME
3	14 May 2021 14:23	,	Reg No: SHF39M. Acct Date: 2021/05/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)		HOW ME
4	14 May 2021 14:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		HOW ME
5	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25		HOW ME Kwan
6	14 May 2021 14:23	Mandate	Approved:0.00.Reinsp:Adj decides.		HOW ME KWAN
7	14 May 2021 14:23	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] l Adm	Merimer inistrato
8	14 May 2021 14:23	Label Added	(23):Express.		HOW ME
9	14 May 2021	•	[None] -> MOHD TAUFIKH BIN HAMID		HOW ME
10	19 May 2021	Clm	Acct Time:12:00:00->12:25:00.	On Inte	I] AIG neClaim egration User
11	02 Jun 2021 11:29	Adj Rpt Initiated		LEE	JOANNI KHANC MIN
12	02 Jun 2021 11:29	Clm Dtl Modified	Insured ID: -> Claim Conclusion: -> 3.	LEE	JOANNI KHANO MIN
13	02 Jun 2021 11:29	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/26.	LEE	JOANNE KHANG MIN
14	02 Jun 2021 11:29	Clm Details Notified			JOANNE KHANG MIN
15	23 Jun 2021 17:04	Mandate Request	Cur.Req:1793.08:Liability: $100\%(B27)$ *Quantum: (a)CORw/GST: \$1,299.03 + (b)LOR(3days x \$112.3 5): \$337.05 +(c)LOI(3days x \$50): \$150.00 + (c)LTA/GIA search fee: \$7.00 = Total: \$1,793.08 *2 recommendation repair days + 1PRS = 3days *For your approval		CHEW O TON
16	2021	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/05/25		[] Lee, ng-Yao
17	15 Jul 2021 17:58	Mandate	Approved:1793.08.		[] Lee, ng-Yao

**▲ ■ ▶** Date To Audit Type None **✓** Go **Date From** 

**ACTIVITY** 

[19/05/2021 14:52] HOW MEI KWAN: OINR. To send out first letter.

Merimen Bill	erimen Billing for this case - Transaction History										
Bill Ref No	Ref No Bill Date Bill		Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2694431	14 May 2021 14:30:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF39M	SMA77U	11.00			
2698907	02 Jun 2021 11:29:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF39M	SMA77U	11.00			