

Denise Tay (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 16 June 2021 2:58 PM
To: Denise Tay (LKKAuto)
Cc: LEE KATIE
Subject: FW: SMP8423Y - Pre-repair inspection

G12D35332105

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 16 June 2021 10:52 AM
To: LEE KATIE <katielee@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: SMP8423Y - Pre-repair inspection

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Please provide your ref no.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Friday, 14 May 2021 2:52 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SMP8423Y - Pre-repair inspection

Dear Summer,

We had already provided you the incident report. This is not a motor accident thus no GIA report. This accident involved a buggy hit third party vehicle.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims



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3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 14 May 2021 1:48 PM

To: LEE KATIE <katielee@uoi.com.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SMP8423Y - Pre-repair inspection

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Dear Katie,

Kindly assist to provide the GIA report.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 14 May, 2021 1:25 PM

To: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: SMP8423Y - Pre-repair inspection

Dear Katie,

Thank you for the assignment.

For the efficiency of future assignment arrangement, we will highly appreciate if you could send to the email address below:

assignments@lkkauto.com

Thank you for your cooperation and we look forward to serve you.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]

Sent: Friday, 14 May 2021 1:15 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SMP8423Y - Pre-repair inspection

Dear Veron,

Kindly assist to contact Performance Motor and acknowledge receipt of this new assignment.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims



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From: LEE KATIE

Sent: Friday, 14 May 2021 1:09 PM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: RE: **URGENT** RE: SMP8423Y -Quotation

WITHOUT PREJUDICE

Dear Sirs,

Thanks for your reply. We will appoint LKK Auto Consultant to contact you.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager



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From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Friday, 14 May 2021 11:50 AM
To: LEE KATIE <katielee@uoi.com.sg>
Subject: Re: **URGENT** RE: SMP8423Y -Quotation

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Dear Katie,

Please inform your appointed surveyor to contact us for survey arrangement.

The claimant willing to send the vehicle on Monday morning for survey.

Thank you.

Regards
Inthiran

***Currently I'm away from office and return on 17th May.

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From: LEE KATIE <katielee@uoi.com.sg>
Sent: Wednesday, May 12, 2021 4:46:24 PM
To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Subject: RE: **URGENT** RE: SMP8423Y -Quotation

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.
WITHOUT PREJUDICE

Dear Sirs,

We are the insurer for Changi Golf Club who involved in the accident with your client.

We are taking over the conduct of this matter and would like to appoint an adjuster to carry out inspection of your client's vehicle.

Please advise.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims



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3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Leon Lee <leonlee.23@hotmail.com>

Sent: Monday, May 10, 2021 9:13 AM

To: teenyt@changigolfclub.org.sg

Subject: Fwd: SMP8423Y -Quotation

Hi Teeny,

This is the estimate from Bmw. Excluding the loss of car use.
Please add the additional \$1040 for the loss of use of the car for 9 days.

The total will be \$7824.17.

Looking forward to your reply.
Thank you.

Rgds,
Leon
82820330
Get [Outlook for iOS](#)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Sent: Monday, May 10, 2021 8:14 am

To: leonlee.23@hotmail.com

Subject: SMP8423Y -Quotation

Dear Mr.Leon,

Please find attached for repair estimate based on private/cash settlement. Any additional parts/labour will be advise during the repair.

Repair duration : 7 working days excluding weekend

Car Rental : \$120/day (9 days) : \$1080

This estimate would not valid for insurance claim purpose.

Thank you.

Best regards

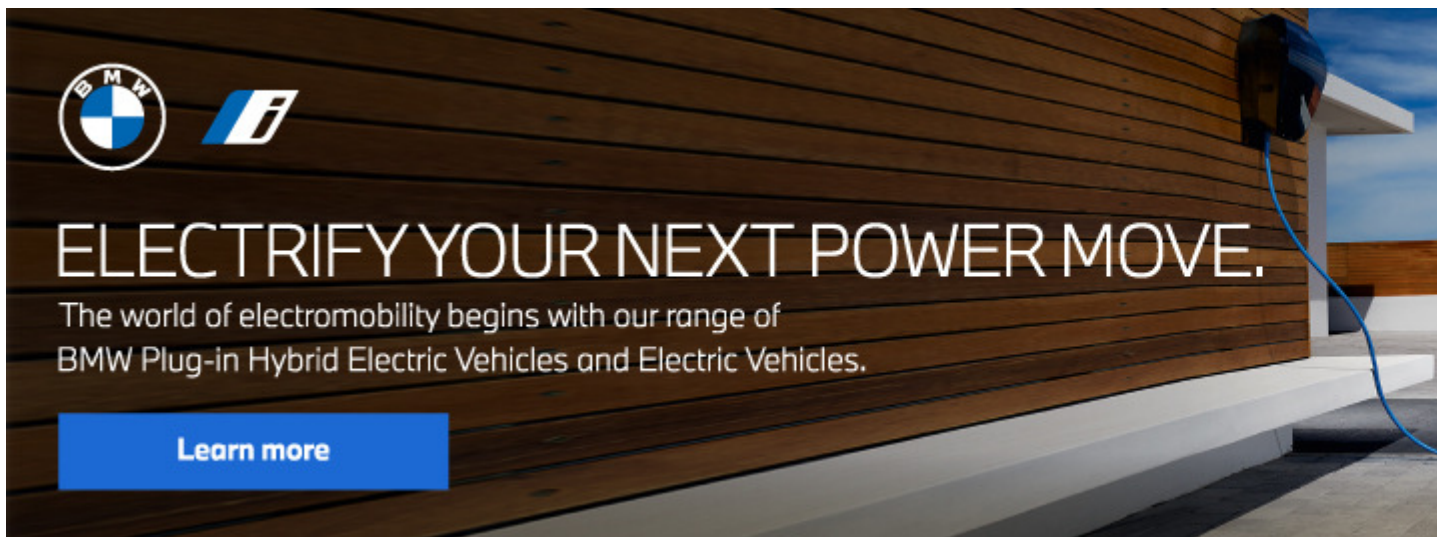
Inthiran Thurasamy
Motor Claim Advisor
Body and Paint

BMW
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Performance Munich Autos

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