

Asher Sng (LKKAUTO)

From: Su Li (LKK Auto)
Sent: Wednesday, 16 June 2021 7:21 AM
To: Janet Tan; Asher Sng (LKKAUTO)
Cc: Admin A; dannysk yeo; yeo.hangui@gmail.com
Subject: Fw: Accident Vehicle no. SKL1103L and SLW9590R on 12/05/2021 10:50 (SGT) LKK REF : CC6/CTI21005802/Aes3
Attachments: SKL1103L rental invoice.pdf; SKL1103L rental agreement.pdf; 202106_048_SKL1103L_LKK.pdf; SLW9590R ITNET-00000-210512-001587.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Jasper and Team,

RE: ACCIDENT ON 12/05/2021 INVOLVING VEHICLES NOS.SKL1103L AND SLW9590R ALONG JURONG TOWN HALL ROAD1 AT 12/05/2021 10:50 (SGT)

We act for MR. **TAN SWEE TEE** the owner of motor vehicle no. **SKL1103L**.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **12/05/2021** along **JURONG TOWN HALL RD** involving our client's vehicle registration number **SKL1103L** and vehicle registration number **SLW9590R** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and /or management of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follow:-

1. Cost of Repair	\$6,800.00
2. Rental vehicle for 8 days @\$120.00 per day	\$ 960.00
3. Pre-Repair Survey Loss of Use for 2 days @\$120.00 per day	\$ 240.00
4. GIA report / LTA search fees	<u>\$ 7.49</u>
	\$8,007.49

We enclosed the above said-documents for your consideration.

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle. Please acknowledge it upon receipt and let us have your settlement ASAP.

Thank you!

Regards,
Janet Tan

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**

Re: ACCIDENT ON 12/05/2021 INVOLVING SKL1103L AND SLW9590R

ALONG JURONG TOWN HALL RD

1. I/WE the registered owner of vehicle SKL1103L hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. **I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part of in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of thrid party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.

DATE THIS 17 DAY OF MAY 20 21



Signature of Owner

(Company's stamp – if any)



Signature of Witness

Name of Witness:

TAN SIEW LAY

WITHOUT PREJUDICE TO:
(a) Insurance Subrogated Claim and/or
(b) Any personal injury claims
(Note: This Notice supersedes any inconsistency found in this Discharge Voucher)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00050622101 Claim No : SNM21D202774/C02/SLW9590R/CHNGPW

Claimant : TAN SWEE TEE

Amount : S\$7,767.45
DOLLARS SEVEN THOUSAND SEVEN HUNDRED SIXTY SEVEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKL 1103L

Insured Vehicle No. : SLW 9590R

Date of Loss : 12/05/2021

Place of Accident : JURONG TOWN HALL RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : POON YEE SIANG

Driver Name : POON YEE SIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,800.00
(3) Loss of Use/Rental/Earning	S\$	960.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,767.45

Claimant Name : TAN SWEE TEE

NRIC No : SXXXX970H

Signature :



Date :

21/07/2021



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71
Singapore 417883

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice : 202106-048
Date : 15/06/2021
Vehicle : SKL1103L
Make Model : TOYOTA PICNIC
Accident Date : 12/05/2021 10:50 (SGT), JURONG TOWN HALL ROAD

Particular

Cost of Repairs & Labor	\$6,800.00
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Singapore Dollars: Six Thousand and Eight Hundred Only

Total S\$:	6,800.00
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YSK Auto Workshop



WIN WIN RENT-A-CAR PTE LTD

Invoice

SKL1103L
TAN SWEE TEE

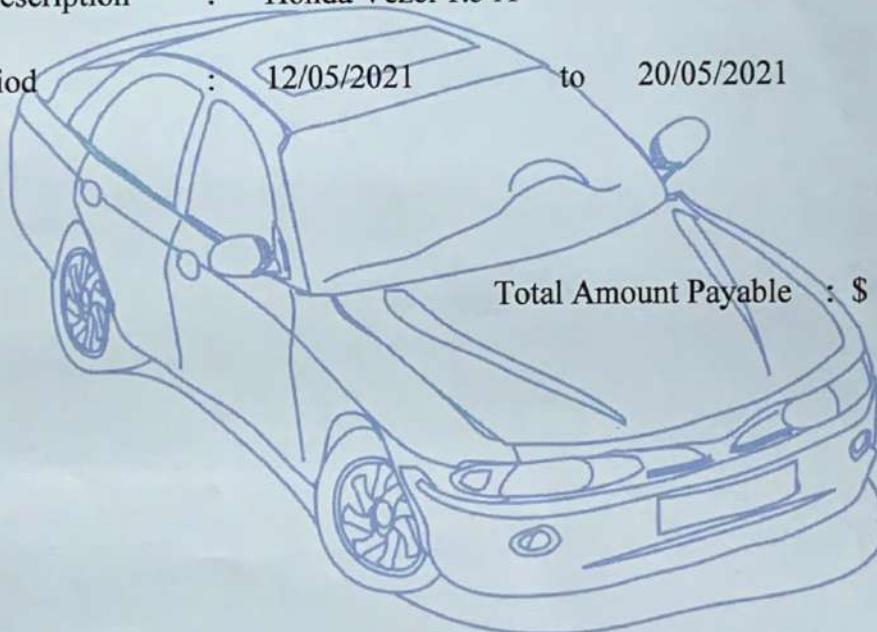
Invoice No : WPLIN0005236
Invoice Date : 20/5/2021
Due Date : 20/5/2021
VHA No : 5870
Referral ID : Y011

Description :	Amount
Rental for 8 Day/s @ \$120 per Day \$	960.00

Vehicle No : SKT 8174 T

Vehicle Description : Honda Vezel 1.5 A

Rental Period : 12/05/2021 to 20/05/2021



Total Amount Payable : \$ 960.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415975
Tel: 6315 8479 H/P: 9833 0807

VHA No: 5870

Invoice No: WJPLIN5236

Hirer's Vehicle No: 8211036

VEHICLE RENTAL AGREEMENT

UEN: 201505115E

HIRER'S PARTICULARS

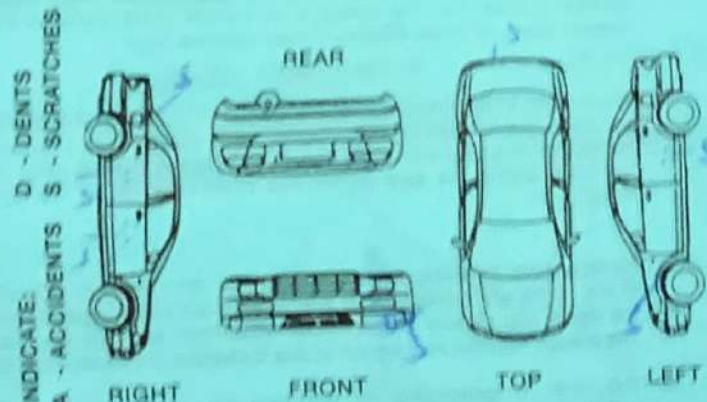
Name: (as in I/C) TAN SWEET TEE
NRIC / FIN No: S1208970H
Address (Res): 6K 763 WOODLANDS AVE 6
11-62 5 (730763)
Name & Address of Employer:

Occupation: Driving Exp:
Singapore Driving Licence No:
Issue Date: 31/7/03 Date of Birth: 21/7/56
Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)
NRIC / FIN No:
Address (Res):
Occupation: Driving Exp:
Singapore Driving Licence No:
Issue Date: Date of Birth:
Tel: (O) (R) H/P:

VEHICLE CHECK LIST



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SKT81747 Replace Veh No:
Mileage Out: 107331 Mileage Out:
Make & Model: HONDA VEZEL Auto / Manual
Out : Date: 20/5/21 Time: 1330
HIRE / PERIOD EXPIRY Time:
NON-WAIVER EXCESS-\$ 2000

CHARGES

Daily	8 @ \$ 120 per day	\$ 960
Weekly	@ \$ per week	
Monthly	@ \$ per month	
Hours	@ \$ per hour	
Extension	@ \$	

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY INCLUSIVE OF COW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.
RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
20/5	1445				

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 May 2021 / 12:41:06

Receipt Date/Time : 12 May 2021 / 12:41:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210512-001587

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLW9590R As at 12 May 2021/12:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLW9590R Enquiry Fee 20210512123918876398	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	414746XXXXXX0235	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 16 June 2021 5:15 PM
To: HI.POONIFIED@GMAIL.COM
Subject: ACCIDENT INVOLVING SLW 9590R AND SKL 1103L ON 14/05/2021

Our Ref: CC6/CTI21005802/Aes3

16 JUNE 2021

POON YEE SIANG

Dear Sir/Madam,

ACCIDENT INVOLVING SLW 9590R AND SKL 1103L ON 14/05/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 21 July 2021 3:34 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$7,767.45 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 21 July 2021 11:25 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

We refer to the email below.

Third party disagreed with our offer and counter proposed settlement of loss of rental up to 8days.

Breakdown the days as follow:

(Wed) 12/05/2021 – Date of Accident / Veh in / Date of inspection
(Thu) 13/05/2021 – PH (Hari Raya Puasa)
(Fri) 14/05/2021 – Repair day 1
(Sat) 15/05/2021 – Repair day 2
(Sun) 16/05/2021 – Non working day
(Mon) 17/05/2021 – Repair day 3
(Tue) 18/05/2021 – Repair day 4
(Wed) 19/05/2021 – Repair day 5
(Thu) 20/05/2021 – Repair day 6

We seek your approval to offer repairer " **YSK AUTO WORKSHOP**" at **\$7,767.45 (all-in)**.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 16 July 2021 11:08 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$7,527.45.

LOR: \$120 x 6 days (TP seems to have delayed the PRS resulting in extra days. Please try to push for 6 days Rental.)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Friday, 16 July 2021 1:04 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Without Prejudice

Dear Asher

We will revert to you asap once mandate approved.

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Thank you.

Adeline Chng

Claims Department

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, 13 July 2021 9:30 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

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Hi Adeline,

We refer to the email dated 30/06/2021.

Third party is chasing for offer and settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Wednesday, 30 June 2021 4:42 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP ON DIRECT SETTLEMENT

Your ref : SNM21D202774/C02/SLW9590R/CHNGPW

Our ref : CC6/CTI21005802/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **YSK AUTO WORKSHOP**" at **\$7,767.45 (all-in)**.

The summary is as follows: -

Amount Claimed	Amount Revised
----------------	----------------

1. Cost of Repairs	\$ 14,634.40	\$ 6,800.00
2. Loss of Rental (8days x \$120)	\$ 960.00	\$ 960.00 (8days x \$120)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,601.85	\$ 7,767.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 16 June 2021 10:29 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L - TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Dear Su Li

Please see attached for your perusal.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 16 June 2021 7:19 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L - TPP ON DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, May 17, 2021 9:45 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L - TPP ON DIRECT SETTLEMENT

Dear Su li/ASher

Please be informed that our insured has yet to file SAS report.

We have proceed to send reminder to our insured accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 14 May 2021 4:42 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; suli@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D202774/C02/SLW9590R/CHNGPW & YOUR REF: CC6/CTI21005802/Aes3-SKL1103L -TPP
ON DIRECT SETTLEMENT

WITHOUT PREJUDICE

Dear Adeline,

Please **revert to LKK Auto on DS for SKL1103IL** soonest possible.

Kindly take note, our Insured has not filed SAS Report.

Officer In Charge: Adeline Chng- DID 6389 6155.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, May 14, 2021 1:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLW 9590R (OI : CTI - TBA) and SKL 1103L (TP : LKK REF - CC6/CTI21005802/Aes3) on 14/05/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKL 1103L at M/s YSK AUTO WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd